

**From:** State of Indiana <indiana@subscriptions.in.gov>  
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**To:** INARF  
**Subject:** FSSA announces contractors selected for Hoosier Care Connect



## FSSA News Release

**FOR IMMEDIATE RELEASE**

### **FSSA announces contractors selected for Hoosier Care Connect**

#### **Program will provide coordinated health care for aged, blind and disabled individuals**

Indianapolis (Nov. 26, 2014) – The Indiana Family and Social Services Administration (FSSA) today announced the selection of Anthem Blue Cross and Blue Shield, MDwise, Inc. and Managed Health Services of Indiana, to provide coordinated healthcare services to the approximately 84,000 aged, blind and disabled Medicaid enrollees who will qualify for the new Hoosier Care Connect program starting next year.

FSSA is currently targeting April 1, 2015, as the rollout date for the Hoosier Care Connect (HCC) coordinated care program, which will serve a portion of Indiana Medicaid's membership. Enrollees will include Medicaid recipients age 65 and over along with children and adults with blindness or a disability. Individuals who are enrolled in Medicare and who reside in an institutional setting or are enrolled in a home- and community-based services (HCBS) waiver will not be enrolled in HCC and will continue to receive benefits as they do today.

In developing Hoosier Care Connect, FSSA set out to achieve the following goals:

- Improve quality of care and clinical outcomes for the enrolled members
- Ensure enrollee choice, protections and access
- Coordinate care among all the providers who provide care for an individual member
- Provide flexible, person-centered care

The state will transition the qualifying enrollees, who are currently served under a fee-for-service model, into a managed care model that will provide care coordination and incentives for better clinical outcomes. FSSA will notify impacted members in early 2015 about their choices and how to choose a health plan.

FSSA anticipates that Hoosier Care Connect will promote preventive and comprehensive coordinated care, addressing the physical, behavioral, medical and social needs of members. The program will help increase consumer engagement in the management and treatment of their conditions. Members with chronic conditions such as asthma and diabetes will be enrolled in disease management programs to help them understand and better manage their conditions. Members who need assistance in coordinating their healthcare will receive individualized case management and care coordination services.

House Enrolled Act 1328 (HEA 1328), passed by the Indiana General Assembly in 2013, tasked the FSSA with exploring managed care options for aged, blind and disabled Medicaid members. FSSA then formed the Aged, Blind and Disabled Task Force, which laid the foundation for the Hoosier Care Connect program by involving various stakeholders in developing goals for the program.

The health plans selected to serve Hoosier Care Connect members were chosen through a fair and open procurement process managed by the Indiana Department of Administration IDOA and FSSA. Plans were chosen based on their responses to a request for proposals (RFP) posted this summer. Prospective vendors were assessed based on many factors, including their experience serving complex populations and approaches to care management. A link to the award recommendation letter from IDOA can be found [here](#).

More information about Hoosier Care Connect and the work of the Aged, Blind and Disabled Task Force can be found [here](#).

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