



Member Forum

August 23, 2024



Board Chair Report

Welcome

- **Welcome** – Donna Elbrecht, President/CEO, Easterseals Arc of Northeast Indiana & Cardinal Services

Today's Agenda

- **Mobile Crisis Teams** – Chad Minier, Benchmark Human Services
- **Association Update** – Nanette Hagedorn, INARF
- **Industry Update** – Brandi Foreman, Andrew Alvarez, & Courtney Scott, INARF

CHAD MINIER

AWRC MOBILE CRISIS/BENCHMARK

CMINIER@BENCHMARKHS.COM

"LANCE" SMITH

12-year-old, white, male.

*name has been changed



MARCH 30, 2024

- ▶ Lance's mother called the A.W.R.C Mobile Crisis Team due to an escalation in violent, aggressive behavior. Lance's mother was advised to call 911 while Mobile Crisis Team (MCT) was making their way to the scene.
- ▶ Upon Arrival, Law Enforcement was already speaking with Lance outside.
- ▶ The porch was full of broken glass and there were many visible dents in the door.
- ▶ Lance woke up angry and when mom wouldn't comply with his demands, he became more upset and broke all the windows and threatened his mom and younger cousin who was present in the home.
- ▶ Law Enforcement on site felt it necessary for Landon to be transported to an impatient facility
- ▶ MCT attempted to secure a bed at Mobile Heights but was instructed they could not admit due to acuity.



- ▶ Lance has been admitted inpatient based on mental and behavior issues in the past.
- ▶ He has been diagnosed with Autism Spectrum Disorder
- ▶ He is current prescribed Concerta and Seroquel.
- ▶ He was previously prescribed Lithium, which was not effective.
- ▶ Agencies that worked to assist this individual and Family/ DCS, Probation, Family Preservation, Wrap Around Service, Weekly therapy, Law Enforcement, MCT, Residential, and Acute Stays. Treatment by community mental health, Riley Children's Hospital

HISTORY OF TREATMENT

MAY 16, 2024

- ▶ Lance's mother, Samantha, called MCT after Lance attempted to stab her.
- ▶ MCT spoke with Lance with police present. Samantha reported that Lance was standing over her with a knife attempted to stab her after he was told he could not have the snack that he wanted.
- ▶ Samantha also reported that Lance was smashing his already broken wrist into the cabinet as an attempt to further hurt himself.
- ▶ Lance was not willing to answer questions but admitted that he smashed his wrist because he was angry. Lance refused to talk about his emotions and reported he does not want help.
- ▶ However, when speaking with police, Lance did admit that he feels a lot of anger building up before these incidences and that he does not want to hurt anyone.

- ▶ In the month Lance was see by Law enforcement 15 times and MCT 14 times
- ▶ Lance destroyed his room ripping off his door, breaking windows, toys and destruction of the family television
- ▶ Lance spent 7 days of the month at inpatient
- ▶ Lance was not allowed to visit other kids because he beat them the up. Lance is just shy of having a black belt in karate.
- ▶ Escalation of violence from trying to Kill mom by throwing knives at her. Last call police only Lance pulled out a baseball size spot of hair out of moms friend after beating mom up.

JUNE 16 2024

Mom is willing to receive help because people are showing up to support and advocate. "Group" coming out to help the her.

The family advocated for Lance to begin receiving Wraparound Waiver services.

MCT Supervisor collaborated with prescribing physician about meds and med changes made

Mom wants to get cameras in the house because Lance watched a show where they were pranking. He thinks pranking is funny.

Lance was alone with mom's boyfriend and fell bruising his cheek but telling others he was abused.



TESTING SUGGESTED BY MCT

- ▶ CT scan showed a hole in Lance's brain indicating that he is losing brain cells constantly
- ▶ After eye appointment it was determined that he had fluid behind his eyes.
- ▶ Lance has probably had this his entire life.

- ▶ As AWRC Mobile Crisis Team worked with lance and his family discovered many of his behaviors are misdiagnosed and reasonably Treatment plan is ineffective
- ▶ With support of Mobile Crisis Staff the family connected to resources not initially available
- ▶ What was we can learn from this case is that we need to treat the client not the symptoms.

SUMMARY/CONCLUSION



Association Update

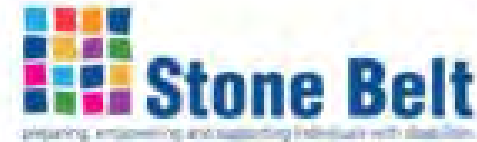
Nanette Hagedorn, INARF

2024 Conference for DSPs – September 10...

Reignite and Reward Your DSPs during National DSP Recognition Week...

- Introduction & Keynote – Self-Care: The Mission, the WHY, & the Pursuit of Happiness
- Educational Session - Putting the “P” in DSP
- Costa N Miller Award Luncheon Educational Session
- Creative Day Programming Panel
- Educational Session - Behavioral Supports, Mental Health Counseling, or Both – Understanding Needed Supports for Change

Thank you to our generous DSP Conference Sponsors...



But wait, there's more



2024 DSP Attendee T-Shirt

Gift of Appreciation...

designed by Artists from Green Light Art Studios, Putnam County Comprehensive Service



- July 23 - Call for Artwork was sent to member organizations who participated in the 2024 Art Exhibit at IND
- August 8 – INARF Staff voted from 3 designs
- August 12 – INARF placed an order for 100 printed T-Shirts from BR Grafix to give away at the Conference for DSPs on September 10
- Coming Soon – INARF DSP Merchandise Store will open for self-purchase



Early Bird Registration Deadline – **August 27**



Pre & Annual Conference

ROI, it's why we encourage you to register...

"Organized and relevant are the two terms I think of. Thank you for a really good experience."

"Invaluable! Engaging presenters and topics for personal and professional development!!"

"I love to connect with people from all the various providers and vendors.."

"Very organized so event ran smoothly... love the app and keeping my schedule right there."

"Great conference this year. The INARF team did a fantastic job. It's always an enjoyable learning experience! Looking forward to next year!"



Early Bird Registration Deadline - September 3



Save-the-Date(s)

Upcoming Projects/Activities...

- ☐ **Due August 30:** INARF FY 2025 CEO and Staff Salary Surveys
- ☐ October 8: INARF Leadership Academy – Class of 2025: Call for Applications Opens
- ☐ October 14: INARF Annual Organizational Membership Renewal Campaign Begins



“We Heard You”

Members are our #1 asset, and we strive to LISTEN to suggestions gleaned through casual conversations, email communications, survey feedback ...



We hear every day that the DSP Workforce is still one of your largest concerns. As part of INARF’s Strategic Priority around the DSP Workforce, **we are launching an awareness campaign to educate the workforce about the role of a DSP.**

We are requesting videos from DSPs, Providers, Individuals, and Families.

More information coming SOON!



Indiana Fly-In Meetings

Recent:

- August 5 - Congresswoman Houchin at Developmental Services, Inc. (Bloomington)
- August 9 – Senator Todd Young at Kaiser Home Support Services (New Albany)
- August 13 – Senator Braun’s Team at Tandem (Indianapolis)



Upcoming:

- August 30 – Congressman Yakym at Corvilla (Granger)



Industry Update

Andrew Alvarez, Brandi Foreman, & Courtney Scott, INARF



Career Exploration and Planning (CEP)

- **Career exploration:**

- Career exploration, defined as a targeted service designed to help an individual make an informed choice about whether they wish to pursue competitive integrated employment (CIE) including self-employment, obtain information to dissuade myths around or hesitation about CIE, and to identify the career path they would like to pursue either independently or with other available supports.
- Not appropriate for individuals who have determined their desired career path and are already actively seeking CIE in that career path.
- Services may be provided on an individual or in groups dependent on participant choice
 - Group shall not exceed 4-persons and must be formed based on shared CIE interests of the group members



Career Exploration and Planning

- Shall not exceed 20 hours a month for 6 months in any PCISP plan year.
 - While it is preferred that all 6 months are provided concurrently, BDS recognizes there may be times when it is necessary for services to pause and return at a later month.
 - Individuals are encouraged to start the service at the beginning of a month as any part of a month constitutes use of the service in that month
- [BT202480](#)
- [Career Exploration and Planning Guide for Providers](#)



Prevocational Services

- Pre-voc services, starting July 1, 2024, were replaced by Pre-voc Facility-Based Services and Pre-Voc Community-Based services.
 - Both services can be on the same PCISP, and the service can have overlapping dates
- Prevocational Facility-Based is a time limited service that can be accessed by a given participant for a total of no more than 18 months throughout their time on the waiver.
 - Exceptions to this limit will be made on a case-by-case basis



Prevocational Services

- Providers cannot move between facility based and community based pre-voc settings in billing, if it exceeds the NOA amounts
- [Billing instructions for pre-voc services](#)
- [Prevocational Services Changes Guide for Providers](#)



IHCP Updates

- [BT2024129](#)
 - Providers are reminded that they cannot bill partial units of service. Providers must round partial units of service to the nearest whole unit when calculating reimbursement. If a unit of service equals 15 minutes, a minimum of eight minutes must be provided to bill for one unit.
- [BT2024130](#)
 - IHCP has identified claims for DOS on or after July 1, 2024, that may have been incorrectly reimbursed by the FFS claim processor for members that have been moved to the PathWays program.
 - Providers can identify adjusted FFS claims on RAs with ICNs that begin with 52



MCE Provider Satisfaction Surveys

- Surveys are being distributed between now and September 2024.
- Only one survey can be completed per MCE.
- Distribution will vary from health plan to health plan.
 - Make sure your provider contact information is up to date with the MCE



H&W/PathWays Waitlist Update

- In August, 925 individuals will be invited off the waitlist (800 PathWays, 125 Health and Wellness)
- When invitation received you have 30 days to respond or will have to re-apply and be re-added to the waitlist
- Following individuals are given priority waiting list status:
 - Individuals transitioning off 100% state-funded budgets to waiver
 - Individuals transitioning from a nursing facility
 - Individuals discharging from an in-patient hospital setting
- All others on waitlist are on first-come, first-serve basis by date of application



PathWays Transportation Issues

- There have been some reported disruptions in transportation services with the implementation of PathWays
- MCE's are still operating under an open provider network and the MCE must pay the provider for nonmedical transportation at the Medicaid waiver rate
 - Transportation has to be identified in the individual's plan
- OMPP will be issuing a bulletin to clarify the differences between transportation services provided under the Medicaid plan and those under the Medicaid waiver.



Overtime Rule Update

- There are three major lawsuits challenging the Department of Labor's (DOL) new overtime rule, which increases the salary threshold for exemptions under the Fair Labor Standards Act (FLSA). The most notable had a significant hearing in June 2024.
 - **Texas v. U.S. Department of Labor:** This lawsuit is one of the most significant challenges, with plaintiffs arguing that the DOL exceeded its authority by setting a salary threshold without adequately considering the job duties of employees. A temporary injunction was put in place – but only for Texas. Hearing in June with a decision that could come soon.
 - **Plano Chamber of Commerce v. U.S. Department of Labor:** This case, also filed in the Eastern District of Texas, argues that the court should block the new regulations based on precedents set when the same court struck down similar rules in 2016. The plaintiffs claim that the court retains jurisdiction to enforce its earlier ruling against the 2016 regulations, thereby invalidating the 2024 rules.
 - **Flint Avenue LLC v. U.S. Department of Labor:** Filed in the Northern District of Texas, this case challenges the DOL's authority to implement a salary-level test for determining overtime exemptions. The plaintiffs argue that the FLSA does not permit such a test, and therefore, the rule should be struck down.
- **Be prepared for January 1st, 2025 implementation to the new thresholds.**
 - \$1,128 per week or \$58,656 annually



DDRS Advisory Council

- Waiver Reset
 - Builds on and expands the goals of Waiver Redesign to reflect post-COVID reality and new populations being served by BDS
 - GOAL: Create a set of new cross-disability waivers to better meet needs with greater flexibility
 - Very early planning stages and will need extensive input from stakeholders



Legislative Reminders

- Please take the Org. Snapshot Survey to help with our advocacy efforts:
 - web.inarf.org/atlas/forms/general/3
- Join us at a virtual meeting with Dr. Jennifer McCormick on Monday, August 26 at 10 AM
 - Link and invite sent on Monday, August 12. Contact me if you need it forwarded.

Congresswoman Erin Houchin Visit (8/5)





Senator Todd Young (8/9)



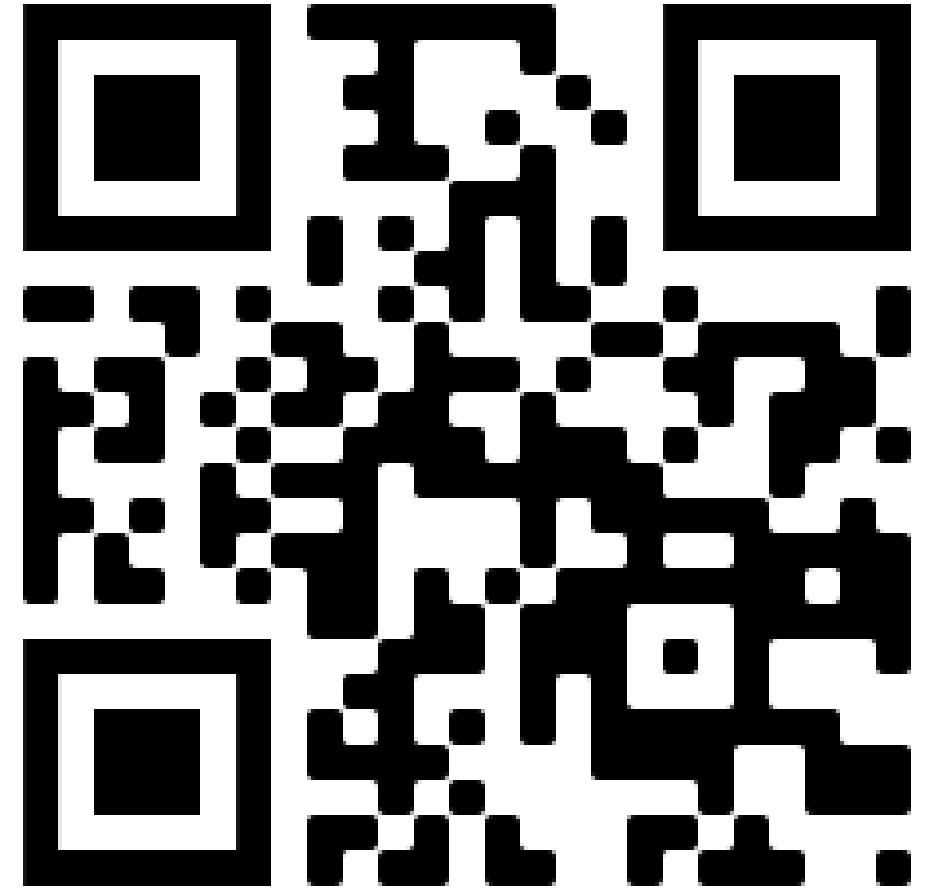


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For more information and to contribute,
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