

Community Supports Professional Interest Section Meeting

February 4, 2021 10 AM - Noon



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Provider Reverification Pilot Experience: A Member Panel Discussion

Nancy Bobay, Benchmark Human Services Wendy Miers, Easterseals Crossroads Jacque Pulling, The Columbus Organization







Provider Reverification Required Documents

- BDDS waiver provider information
- Organizational chart
- Financial information
- Insurance documentation
- Annual satisfaction survey
- All policies created or updated since its last reverification with substantive revisions since the previous year
- Annual accreditation status report (if applicable)



Second Provider Reverification Pilot

- After the initial pilot, BQIS added a second pilot with newer providers and providers serving <100 individuals
- Timeline

Formal request for Reverification Documents emailed to	2/3/2021
Pilot Providers	
Provider Documents Due to BQIS	2/24/2021
BQIS reviews provider's documents	2/25/2021-
	3/25/2021
BQIS issues Determination/acknowledgment of	3/29/2021-
compliance	4/2/2021
Workgroup/Pilot Providers Meeting to debrief process	Tentatively
	4/7/2021
Communication to stakeholders	4/23/2021-
	4/30/2021

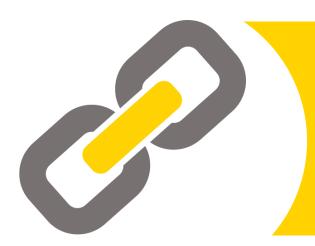


Quality Onsite Provider Review (QOPR) Pilot Updates

llese Anderson, Stone Belt Arc, Inc.







COVID-19 Discussion: Impact, Testing, Vaccination, and Opportunities for the Future

Keith Digman, The Arc of Greater Boone County Yolanda Kincaid, Carey Services, Inc. Jacque Pulling, The Columbus Organization







From the 2/3 BDDS Webinar: BDDS COVID Positive Cases



Data as of 1/31/2021

Total Cases: 2867 Total COVID-Related Deaths: 55



From the 2/3 BDDS Webinar: Vaccine Distribution

In general, as we work collectively to ensure individuals have access to vaccine, we need providers and case managers to communicate and work collaboratively to ensure individuals have access to vaccine, as soon as they are eligible.

- a. For providers, this means making sure they communicate with case managers when an individual receives the first dose of vaccine and when their second dose is scheduled for
- a. For case managers, this means that as they assist individuals with residential services that they first reach out to the residential provider to see if the individual has received and/or is scheduled to receive the vaccine before and, if needed, coordinate outreach to the individual



From the 2/3 BDDS Webinar: Vaccine Distribution

On Monday, the Indiana Department of Health opened vaccine eligibility to all Hoosiers 65 and older.

- a. We need providers and CMs to assist in reaching out to individuals they serve who fall into this age group to:
 - Determine whether they have already received vaccine.
 - ii. If not, make sure individuals are aware that they are eligible.
 - iii.Assist with learning more about the vaccine to determine if they are interested in receiving it
 - iv.If so, assist with scheduling an appointment through ourshot.in.gov and ensuring they have support to getting to and during their appointment
 - Make sure the individual is scheduled for their second dose and ensuring they have support to getting to and during their second appointment
- b. As shared above, be sure to communicate with one another as appropriate throughout this process.



From the 2/3 BDDS Webinar: Vaccine Distribution

For individuals living in congregate residential settings (2 or more individuals residing together in a home funded by Medicaid), we are finalizing a partnership with Walgreens to provide this group with vaccine.

- We anticipate providing vaccines between February 15th and February 26th
- b. We will be using local Walgreens stores to administer vaccine.
- c. BDDS Staff will be reaching out to providers to:
 - i. Gather information about individuals that need vaccine
 - ii. Schedule times and locations for individuals to receive vaccine
 - iii. Ensure providers are equipped to gather necessary information and consents prior to vaccine administration
- d. It will be critically important that providers ensure individuals attend their scheduled appointments and communicate details with the case manager.



Vaccine FAQ

Should individuals who have tested positive for COVID-19 wait 90 days before being vaccinated?

Response from Dr. Abigail Klemsz, FSSA: If an individual tests positive for COVID-19, they do not need to wait 90 days to be vaccinated. The 90 days only applies if they were treated with monoclonal antibodies or convalescent plasma. They would have been seen in a healthcare setting for this to happen, so this should be something the providers are aware of. Just COVID-19 positive isn't a reason to wait.

There was some information that went out early in the process to wait 90 days if you had tested positive since those individuals were thought to be less likely to get re-infected. This has now switched to getting as many individuals vaccinated, so no need to wait.

If they are recently positive and still quarantining, they will need to wait until cleared to leave quarantine.



From the 2/3 BDDS Webinar: Appendix K

- Appendix K has been extended through February 28, 2021
- Flexibilities remain the same at this time
- Continuing to assess state and federal public health emergency for flexibilities moving forward



From the 2/3 BDDS Webinar: Provider Emergency/Contingency Plans

Administration

Establish the essential functions of the agency and a plan for continuation

Maintain a list of leadership teams and back-ups

Establish a communication plan, which includes responsible entities, both internally and externally

Establish and implement a plan for contact tracing

Best Practices identified in Submitted Plans

Establish requirements/ expectations

Mandatory symptom screening and temperature checks at all sites

Enforcement of mask wearing at all times by staff

Establish increased environmental cleaning protocols

Ensure all staff report suspected and/or confirmed COVID-19 cases to management

Ensure day program facilities maintain social distancing requirements

Provide guidance on different levels of PPE based on exposure risks

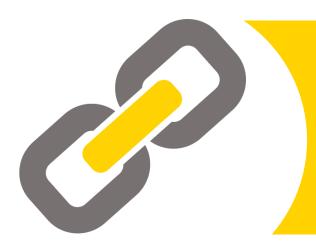
Individuals in Services

Establish emergency plans for quarantined or positive sites

Conduct risk assessments of individuals/sites to proactively establish higher risk protocols

Increased monitoring of temperatures and blood oxygen levels in all homes with suspected exposures or confirmed positive tests

Ensure all teams impacted by staff/individual exposure or confirmed cases are notified timely



EVV Check-In

Keith Digman, The Arc of Greater Boone County Yolanda Kincaid, Carey Services, Inc. Jacque Pulling, The Columbus Organization







Upcoming EVV-Focused Meetings

- Feb. 16 from 3-4 PM <u>Sandata User Group</u>
 Featured Guests: Michael Cook, OMPP; Shantel Silnes and Virginia Hudson, Gainwell Technologies
- Feb. 17 from 2-3 PM <u>Accel Users</u>
 Featured Guest: Holly Berg, Accel Consulting
- Feb. 17 from 3-4 PM Other Alt EVV Users
 Featured Guest: Michael Cook, OMPP







Next Quarterly Meeting: May 6, 10 AM - Noon









Thank you!

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