



## Community Supports Professional Interest Section Meeting

November 2, 2021

1



### Today's Agenda

- Welcome
- Upcoming Events
- BDDS Update
- Integrating Technology in Supports
- Section Discussion

2



## Upcoming Events

### Professional Interest Section Meetings / Professional Development:

- November 2 - Employment Supports (12:30-2:30 PM)
- November 4 - Pieces to the Group Home Financial Puzzle Training
- November 11 - Financial Management (10 AM-Noon) / Human Resources (12:30-2:30 PM)
- November 17 - DSP Series Webinar: Seizure Management in Community-Based Settings (1-2:15 PM)
- November 18 - Complimentary Webinar: Motivational Interviewing: Becoming an Agent of Enduring (10-11:15 AM)

### Upcoming Member Forum and Board of Directors Meetings:

- November 19 - Board of Directors Meeting only - Virtual
- December 17 - Member Forum / Board of Directors Meeting - Hybrid - location TBD

Registration for each meeting is available 3 weeks in advance. Recordings and materials will be available on the [INARF Member Portal](#) within 2-3 business days following each meeting.

3



## Sponsorship Recognition

*Alicia M. Boyd, CPA*  
Professional Corporation

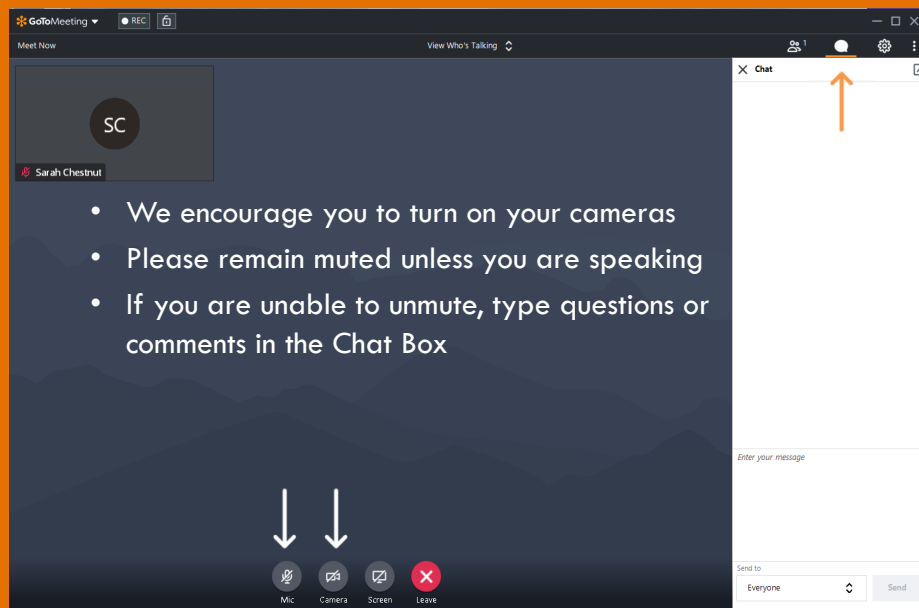


CPAs / ADVISORS



4

## Housekeeping



5



## Community Supports

### BDDS Update

Cathy Robinson, Director, BDDS

6



# BDDS Updates

Cathy Robinson  
Director, BDDS

7

7

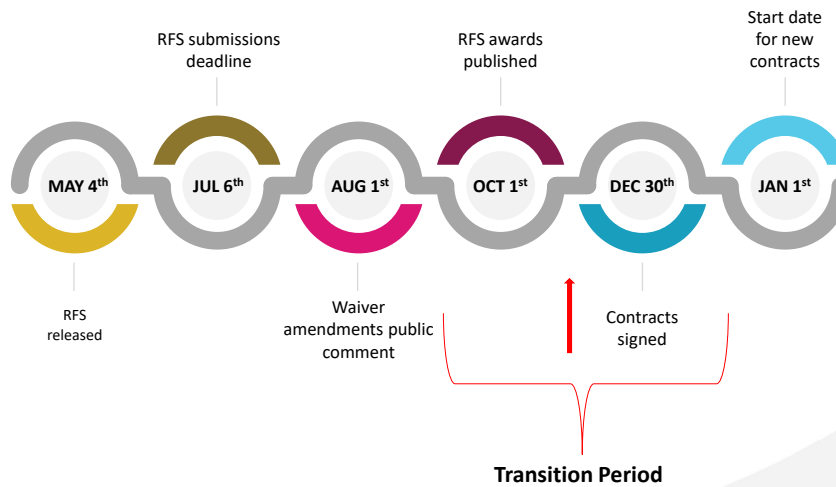
## Agenda

- Case Management Innovation award announcement and transition
- Other updates on waiver redesign (besides the CMCO RFS)
- Telehealth clarification
- Support of individuals who are losing services due to the transportation cap
- DSP rate increase resubmission



8

## Case Management Innovation Timeline and Status



9



## Transition Supports for Individuals & Families



- Informational Webinars
- Meet and Greet Opportunities
  - Public Meetings
  - Phone Outreach

10



BDDS is hosting multiple virtual, and in-person meet and greet opportunities for individuals and families to learn more about the CMOs. The upcoming in person meet and greet opportunities are as follows:

<b>Tuesday, November 9</b> 5:00 – 7:00 pm EST ADEC Gaining Grounds Center 19670 IN-120 Bristol, IN 46507	<b>Wednesday, November 10</b> 3:00 – 5:00 pm EST Easter Seals Arc of Northeast Indiana, Projects Drive Group 4919 Projects Drive Fort Wayne, IN 46825	<b>Tuesday, November 16</b> 5:00 – 7:00 pm EST Noble of Indiana 7701 East 71 <sup>st</sup> Street Indianapolis, IN 46256
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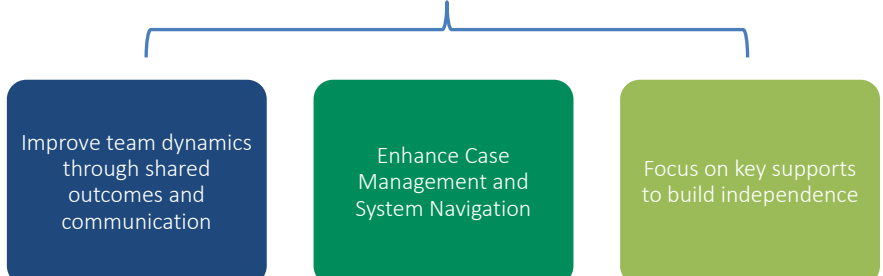
The upcoming virtual meet and greet opportunities are as follows:

<b>Wednesday, November 17</b> 7:00-8:00pm EST <a href="https://bit.ly/Nov17VMG">https://bit.ly/Nov17VMG</a>	<b>Thursday, November 18</b> 1:00-2:00pm EST <a href="https://bit.ly/Nov18VMG">https://bit.ly/Nov18VMG</a>	<b>Friday, November 19</b> 10:00-11:00am EST <a href="https://bit.ly/Nov19VMG">https://bit.ly/Nov19VMG</a>
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11

## Our Current Modified Approach to Waiver Redesign

Synthesis of Stakeholder Feedback and Current Capacity to Inform Areas of Priority



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graph TD
    A[Synthesis of Stakeholder Feedback and Current Capacity to Inform Areas of Priority] --> B[Improve team dynamics through shared outcomes and communication]
    A --> C[Enhance Case Management and System Navigation]
    A --> D[Focus on key supports to build independence]
  
```

Improve team dynamics through shared outcomes and communication

Enhance Case Management and System Navigation

Focus on key supports to build independence

*All people have the right to live, love, work, learn, play and pursue their dreams.*



12



## Telehealth

Medicaid waiver providers who deliver remote support services as part of preexisting waivers were previously approved to deliver these services by CMS, and therefore these providers can continue to deliver these services virtually as they fall outside of the definition of “health care services” set in SEA 3.

\*These remote support services are only available under the Family Support and the Community Integration and Habilitation Waivers.

13



## Telehealth

As part of Appendix K authority, Medicaid waiver providers can continue to provide non-health care services virtually and receive IHCP reimbursement.

Appendix K's are anticipated to be in effect through 2021 for the federal PHE – any change to this should be presented to states in a 60 day notice.

From the end of the federal PHE, Indiana has an authorized 6 months to transition away from Appendix K flexibilities.

Further use of virtual service delivery for the CIH and FSW beyond the end of the Appendix K flexibilities will need to be separately authorized and approved for use going forward.

14



## Telehealth

Providers that have been granted the authority to bill for case management when delivered virtually (e.g., telephone or via video conferencing), either through the Appendix K authority or by Indiana Medicaid, can continue to do so. Case management is considered outside the definition of health care services established in SEA 3.

\*The Case Management proposed service definition in the existing amendments pending with CMS contain an added element of virtual service delivery

Provider types not listed as a "practitioner" in SEA 3 and not covered under Appendix K authority or a preexisting Medicaid waiver are not able to bill for virtual health (i.e., telehealth) or virtual service delivery at this time. EO 21-13, issued May 11, 2021, allowed other providers operating under a temporary expansion of telehealth services a 60-day transition period which has since expired.

15



## Transportation

How can providers support individuals who are losing services due to the transportation cap?

### On the FSW:

Waiver amendment submitted to CMS requesting the cap be increased to fully accommodate the Transportation rate increase going forward, effective Jan. 1, 2022.

### On the CIH:

We do not at this time have approval for the transportation cap to be increased. In some cases, individuals may be able to coordinate their transportation needs as part of their overall service delivery

\*Whenever possible, family, neighbors, friends, community agencies, who can provide transportation without charge will be utilized

16





## Provider Claims Resubmissions

Issues identified with mass reprocessing

- Some providers did not/are not submitting plans and cannot access the 14%
- Providers with approved plans
  - Some claims were previously submitted for the higher rate
  - Some claims were previously submitted for previous rate
  - Some claims were previously submitted for a different rate

Providers who submitted a plan can resubmit their claims for reprocessing at any time. At this time, we are directing providers to resubmit their eligible claims.

17



## Community Supports

### Integrating Technology in Supports

Mary Griffith, Life Unlimited Coordinator, Hopewell Center, Inc.

Michelle McGuin, Vice President, Chief Program Officer, ADEC, Inc.

Wade Wingler, Vice President & Security Officer, Easterseals Crossroads



Professional Interest Section Meeting



18



## Community Supports

### Section Discussion

#### INARF Community Supports Co-Chairs



Professional Interest Section Meeting



19



### Contribute to the PAC



**INARF PAC**

Your contributions to the INARF PAC are a critical part of INARF's legislative advocacy efforts. They are used to support elected officials who serve as champions of the provider community. Please consider supporting the INARF PAC today.

For more information and to contribute, visit: [www.INARF.org/INARF-PAC](http://www.INARF.org/INARF-PAC)

20



## Sponsorship Recognition

*Alicia M. Boyd, CPA*  
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21



# Thank you!

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22