



Member Forum
December 15, 2023

Welcome

- *Donna Elbrecht, President/CEO, Easterseals Arc of Northeast Indiana & Cardinal Services*

Today's Agenda

- Self-Directed Care Models
 - *Heather Dane, Chief Program Officer, BDS*
- Association Update
 - *Nanette Hagedorn, INARF*
- Industry Update
 - *Katy Stafford-Cunningham, Andrew Alvarez, and Courtney Scott, INARF*

- INARF CEO Regional Lunch n' Learn (Marion) - January 16
- INARF Leadership Academy - Graduate Summit - February 29 & March 1
- INARF Leadership Academy - Class of 2024 / Part 1 - March 7 & 8
- Member Forum and Board of Directors Meetings:
 - January 26
 - February 23
 - March 22



Registration opens 3 weeks in advance. To register for open events, scan the QR code or go to <https://web.inarf.org/events>

Expanding Self- Direction in Indiana

Heather Dane, Chief Program Officer, BDS

Creating a Vision

Self-directed service options are consistent with FSSA's desire to offer person-centered, individualized support.

Individuals and families have expressed support for the expansion of self-direction.





Core Values

Vision Statement

Individuals best know their needs and how to address them. Self-Direction provides individuals more choice and control over WHO supports them and HOW they are supported. By self-directing services, individuals have more flexibility in choosing supports that look and feel right to them, selecting staff they want to work with, and designing a schedule suitable to their preferences.

An individual using self-directed services hires and trains one or more persons to support them. Staff work for the individual, instead of an agency provider, and their employment can be terminated by the individual.



Core Values

Choice & Control

Self-direction is having the power to make decisions and be in control of your life. This includes being provided all the information necessary to make informed choices. It includes access to the information needed to make informed choices about how and with whom you want to share your life. The power to make your own choices includes the authority and responsibility to manage your own budget and hire the people you want to provide your supports.



Core Values

Dignity, Respect & Rights

You have the right to be treated with dignity and respect. You have the right to share your skills, talents, and self with your community. You have the right to take risks, make mistakes and learn from them. You have the right to be part of your community. You have the right to give and receive information through all methods and forms of your expressive and receptive communication style. All supports will be delivered based upon your vision for your life.



Core Values

Interdependence & Autonomy

Self-direction provides flexibility and equitable access to supports that enable individuals' autonomy in their employment, housing, and social opportunities. As a person's interests or needs change so should the services that support them.

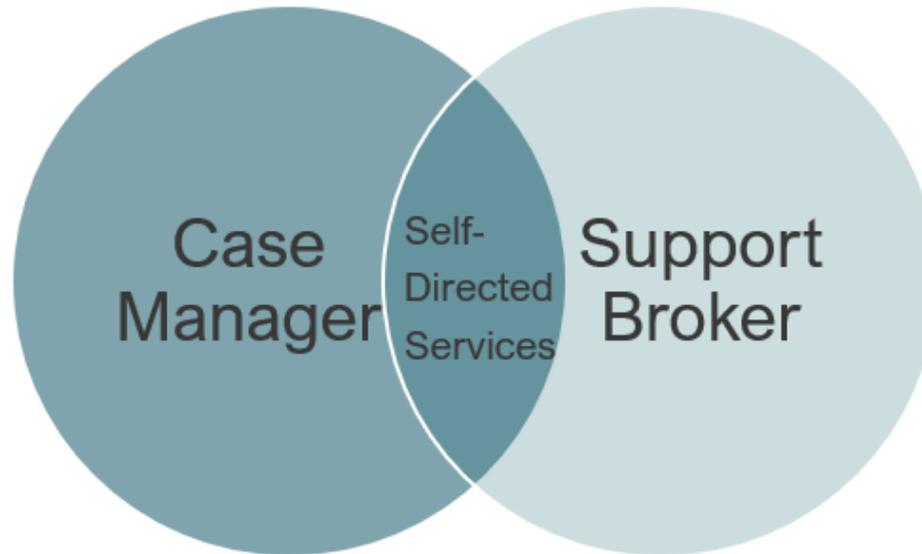
Current Goal: successfully transition existing self-directed service options on the A&D Waiver to the PathWays and Health and Wellness Waivers

Future Goal: explore opportunities to expand self-directed options across all waivers and to a broader array of services

Information & Assistance

Include providing assistance and practical skills training to the waiver participant in the areas of: understanding and managing the responsibilities involved with self-direction; developing daily implementation of and managing the self-directed plan and budget; negotiating terms and service arrangements with providers in the self-directed plan and budget; employer responsibilities such as recruiting, supervising, and training of participant-hired staff; service documentation requirements to ensure agreement with program and Medicaid standards; and risk assessment, planning and ensuring safeguards are identified and met.

PCISP
Assessment
Plan Monitoring



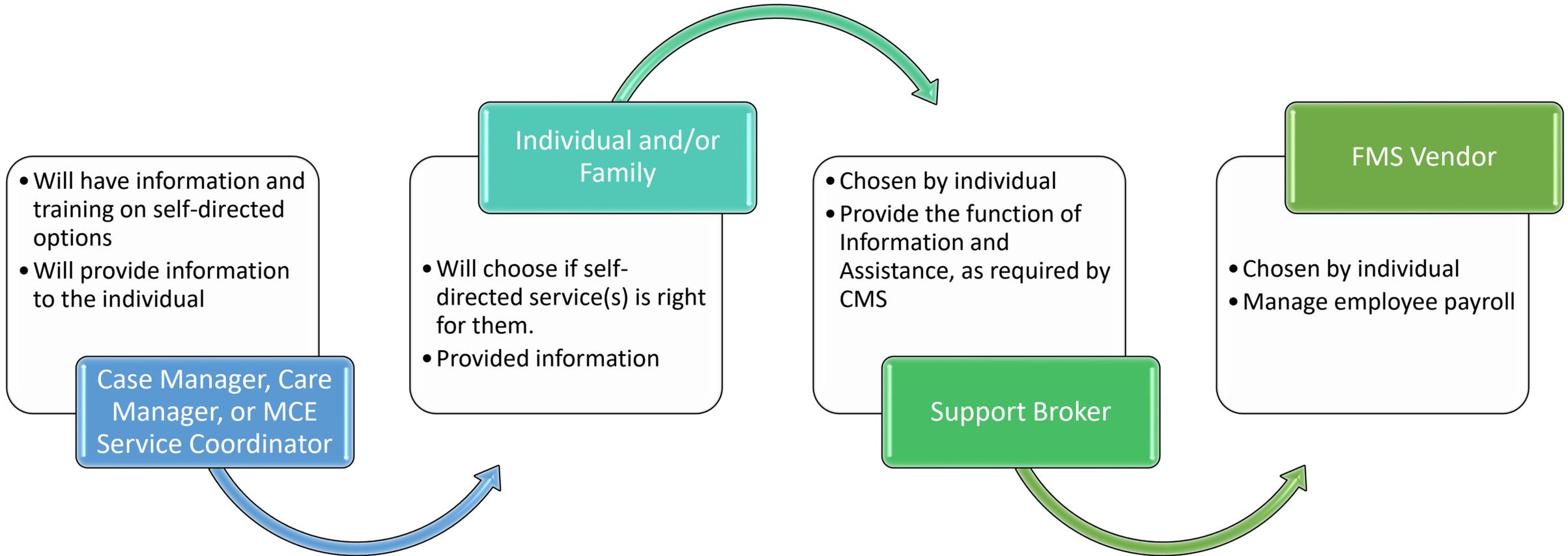
Self-directed services budget
Assistance with employer responsibilities (recruit, hire, train)



Financial Management Services

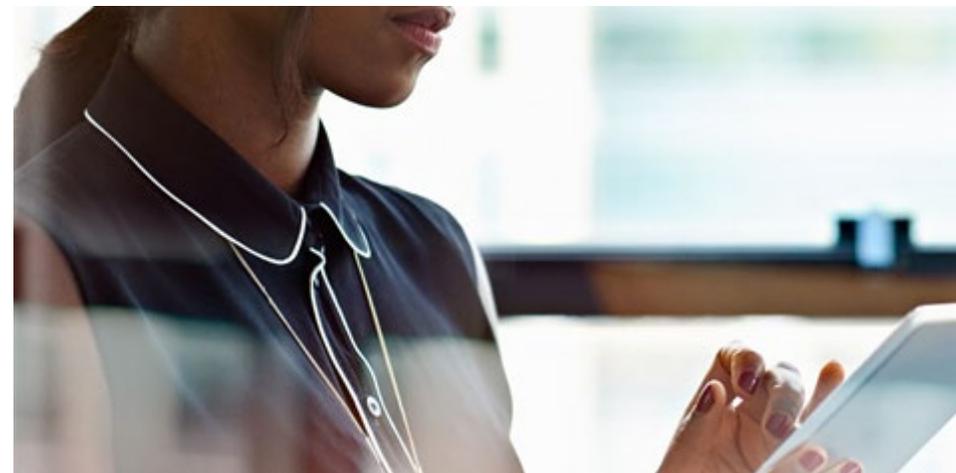
- Manage and direct the disbursement of funds contained in the participant-directed services budget;
- Facilitate the employment of staff by the waiver participant or authorized representative, by performing as the participant's agent such employer responsibilities as verifying employee qualifications, processing payroll, withholding Federal, State, and local tax, making tax payments to appropriate tax authorities; and
- Perform fiscal accounting and make expenditure reports to the waiver participant or authorized representative and State authorities.

Shared resources and materials that are based upon the core values of self-direction will be available all channels to promote consistency across the programs.



Continued Development

- Policy and Procedures
- Budget Determinations
- Program Evaluation
- Operationalization





Thank You





Association Update

Nanette Hagedorn, INARF



Recent:

- Day of Caring: Mosaic / South Bend
- Critical Issues Forum / Indianapolis

Leadership Academy: Class of 2024

- ☑ October 3 - Curriculum Unveiling at the Pre & Annual Conference followed by the ILA – Call for Applications
- ☑ November 1 - Applications Due
 - Twenty-five (25) member organizations submitted an application
 - Two (2) of the organizations are 1st-time applicants
 - Following the Class of 2024 Graduation - 135 Academy Alumni; 55% INARF Member Participation
- ☑ December 8 - Class Notification



Introducing - Leadership Academy: Class of 2024

Amber	Betts	Corvilla, Inc.	Josh	Martin	Marshall-Starke Development Center, Inc.
Keisha	Boyce	Stone Belt Arc, Inc.	Mikala	Martin	The Arc Southwest Indiana
Hollie	Burres	LEL Home Services, LLC	Joe	Mattingly	Easterseals Crossroads
Tracy	Callahan	ResCare, Inc.	Julie	McKean	Opportunity Enterprises, Inc.
Katie	Dear	The Columbus Organization	Fortune	Ndlovu	Dungarvin Indiana, LLC
Chelsea	Deel	The Village of Merici	Dee	Quaglio	Cardinal Services, Inc.
Chris	Frey	ADEC, Inc.	Susan	Smith	Noble, Inc.
Cassandra	Garrett	Putnam County Comprehensive Services	Lena	Snapp	ViaQuest Community Solutions
Jeff	Gray	The Arc of Evansville	Amy	Watson	Southern IN Resource Solutions, Inc.
Ashlee	Hahn	LOGAN Community Resources, Inc.	Kelley	Miller	Pathfinder Services, Inc.
Grace	Jackson	Wabash Center, Inc.	Maria	Montgomery	Developmental Services, Inc.
			Gina	Berninger	Sycamore Services, Inc.

Members are our #1 asset, and we strive to LISTEN to suggestions gleaned through casual conversations, email communications, survey feedback ...

Our efforts this month focus on:

INARF Professional Interest Section Meetings for 2024

- ✓ What we are hearing: There is a desire among the Membership to resume an in-person option for the quarterly meetings; There are gaps within the current Section audiences; and There are topics presented in silos that impact others.
- ✓ What we are planning: The addition of an in-person option in regional locations; and The consolidation of Section audiences into two new audiences: Programmatic and Operations;
- ✓ Stay Tuned!



Our Celebration plans include:

- Anniversary Logo
- Anniversary Communication & Marketing Templates
- Anniversary Logo Lapel Pins
- Anniversary Hashtag
- Anniversary Conference Theme
- Anniversary Wall of INARF History



And the Anniversary Logo Winner is...





We are looking for old INARF pictures!



Send pictures to
Katy@inarf.org

- Continue with quarterly meetings, with 2 being virtual-only and 1 being in-person and virtual in the northern part of the State and 1 being in-person and virtual in the southern part of the State
- Creating 2 Professional Interest Sections
 - Operations: Finance & Billing; Human Resources; C-Suite Leadership
 - Programs (additional as needed): ICF; Waiver Residential; First Steps; Day Services; A&D; Employment
- Schedule one main speaker for each meeting with time at the end dedicated to breakout groups and conversations that will focus more narrowly on issues related to the breakout group



Industry Update

Katy Stafford-Cunningham, Andrew Alvarez, Courtney Scott, INARF

HB 1001 – Path to Implementation

Milliman Rate Study
October 2022

Milliman Rate Recommendations
February 2023

Funding appropriated in HB 1001
April 2023

State Releases new rates
May 31

FSSA will automatically reprocess claims to reimburse at the new rate

CMS approves FSW and CIHW Amendments

Begin billing at new rates
July 1

FSW & CIHW Amendments Submitted to CMS
June 30

YOU ARE HERE

- Based on check-ins, things are going fairly smoothly with the rate increase implementation
- Money was supposed to start flowing this week for the readjusted claims
 - Gainwell has a limit of 500,000 claims per week that can be mass readjusted

- We have heard about issues with people losing services and have received the following guidance from DDRS which Courtney Scott sent out this morning
- INARF submitted our public comment yesterday on the waiver amendments. If you submitted comments as well, please forward those to Courtney@inarf.org.

- HEA 1342 required an RFP to be released by January of 2024 for a training and curriculum vendor
- INARF participated in a workgroup around this RFP and the [information on those workgroup meetings can be found here](#)
- The Scope of Work draft excerpts for the RFP is also available at the link above
- The RFP is still planned to go live in January

- Announced in [IHCP Bulletin BT2023145](#), FSSA announced that a temporary full go-live of the EVV system will take place from November 15, 2023, through December 15, 2023.
- On December 16, FSSA will temporarily turn off edits for EVV claim denials.
- EVV Full go-live will permanently be in place in April 2024.
- [New Steps in EVV Announcement](#)
- [EVV Townhall Video](#)
- [EVV Townhall PowerPoint](#)

INARF welcomes the opportunity to view language on the following topics so that the I/DD community can continue receiving the attention it deserves.

- Medicaid Waiver Redesign/Reset
- Increased employment opportunities for people with disabilities
- More accessible transportation
- Stronger health and wellness standards
- Continued updates to the Statewide Crisis Response service (988) for people with disabilities

- We are currently researching Medicaid ride sharing programs outside of NEMT in other states (AZ, TX, FL), and how Indiana can incorporate them for people with disabilities.
- Uber and Lyft currently offer wheelchair accessibility options and have been expanding their transportation services for people with disabilities.
- Raise awareness for transportation access issues in the I/DD community
- This is part of the INARF Board's priority on Waiver Redesign.

- Take appropriate actions to require the DWD to post the DSP workforce information on its website.
- Currently, the DWD issues monthly employment reports and gives breakdowns based on occupations. DSPs do not have their own separate classification.
- Allowing this data to be publicly available will demonstrate the state's commitment to understanding DSP workforce trends and giving attention to our industry.
- This is part of the INARF Board's priority to increase focus on Member DSW workforce issues.

CHALLENGE: Raise \$250 per organization with personal contributions from staff. Organizations who rose to the **challenge:**

- ✓ Benchmark Human Services
- ✓ Developmental Services, Inc.
- ✓ Hillcroft Services, Inc.
- ✓ New Hope of Indiana
- ✓ Opportunity Enterprises, Inc.
- ✓ Sycamore Services, Inc.
- ✓ The Arc Southwest Indiana
- ✓ Easterseals Arc of Northeast Indiana
- ✓ Janus Developmental Services, Inc.
- ✓ Tangram, Inc.
- ✓ Wabash Center, Inc.
- ✓ Outward Bound Support Services, LLC
- ✓ INARF
- ✓ ResCare
- ✓ BrightSpring



For more information and to contribute, scan the QR code or visit: www.INARF.org/INARF-PAC



2023 INARF PAC Campaign Status			
12/11/2023			
INARF PAC Checkbook Balance			
Available Checkbook Balance			\$17,996.06
INARF PAC Contributions to Candidates			
Board Approved			\$10,800.00
Delivered			\$10,800.00
Not Yet Delivered			\$0.00
INARF PAC Contributions Received			
Individual Contributions			62
	Acquaintance (less than \$5)	\$0.00	
	Friend (\$5 - 25)	\$45.00	
	Contributor (\$26 - 75)	\$580.00	
	Supporter (\$76 - 150)	\$2,532.00	
	Advocate (\$151 - 300)	\$2,036.00	
	Activist (\$301 - \$499)	\$325.00	
	President's Circle (\$500+)	\$3,500.00	
Corporate Contributions		\$1,500.00	2
2023 TOTAL CONTRIBUTIONS TO PAC			\$10,518.00

2023 INARF PAC Contributors – Thank you!

Corporate Contributor	President's Circle (\$500+)	Activist (\$301 - \$499)	Advocate (\$151 - \$300)	Supporter (\$76 - \$150)			Contributor (\$26 - \$75)		Friend (\$1 - \$25)
BrightSpring Legacy Fund	Doug Beebe	Jennifer David	Carrie Blackham	Connie Kurtz	Jeff Patton	Crystal Ashley	Tara Bradley	Brent Kelley	Kelsey Miller
ResCare	Debbie Bennett		Ari Campbell	Christiaan Campbell	Ken Rose	David Ross	Brian Drogich	Wade Wingler	Nikki Priestly
	Brianne Boles		Sam Criss	Kay Craig	Katy Stafford-Cunningham		Shelly Everett	Michelle Smith	Jimmy Ryan
	Patrick Cockrum		Yolanda Kincaid	Bitta DeWees	Barb Young		Matt Harrington	Keith Digman	
	Steve Cook		Kelly Schneider	Stan Keepes	Jim Allbaugh		Jodi Neighbors	Ronald Galaviz	
	Neil Samahon		Melissa Walden	Debra Lambright	Colleen Rhoades		Kathie Parks		
	Allison Wharry		Jim Wiltz	Jason McManus	David Dreith		Jim Sinclair		
			Donna Elbrecht	Jason Meyer	Andrew Alvarez		Kacie Ensign		
			Lloyd Jones	Chris Nabors	Melissa Sharp		Jacqueline Pulling		
			Richard Adams	Kristy Hayes	Courtney Heiser		Amanda Musser		



Your contributions to the INARF PAC are a critical part of INARF's legislative advocacy efforts. They are used to support elected officials who serve as champions of the provider community. Please consider supporting the INARF PAC today.



For more information and to contribute, scan the QR code or visit: www.INARF.org/INARF-PAC



Please Take our 2-Minute Survey!





Thank you!

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