



Member Forum

August 25, 2023

Welcome

- *Donna Elbrecht, President/CEO, Easterseals Arc of Northeast Indiana*

Today's Agenda

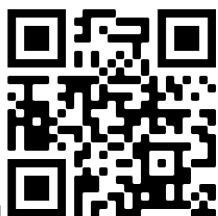
- BDS Updates –
 - *John VanWicklin, Chief of Staff, BDS*
- Association Update
 - *Nanette Hagedorn, INARF*
- Industry Update
 - *Katy Stafford-Cunningham, Andrew Alvarez, Brian Carnes, Courtney Scott, INARF*

Professional Interest Section Meetings / Professional Development:

- August 31 - Professional Interest Section: Child & Family Services
- September 13 - DSP Virtual Conference
- September 19 - Pieces to the Group Home Financial Puzzle
- October 3, 4-5 - Pre-Conference, Annual Conference

Upcoming Member Forum and Board of Directors Meetings:

- September 22 - Member Forum and Board of Directors Meeting
- October 27 - No Member Forum / Board of Directors Retreat
- November 17 - Virtual Member Forum and Board of Directors Meeting



Registration opens 3 weeks in advance. To register for open events, scan the QR code or go to <https://web.inarf.org/events>

Upcoming Co-Hosted Events

- **December 1** at the Embassy Suites in Noblesville, INARF and The Arc of Indiana will co-host the **Annual Critical Issues Forum** - a day of learning, information exchange, and an advocacy update from 10 AM - 3 PM. Registration will open on November 3.



BDS Updates

John VanWicklin, BDS
Chief of Staff

BDS (Bureau of Disabilities Services)

August 2023



**Division of Disability and
Rehabilitative Services**
Bureau of Disabilities Services



ALL people are empowered to live,
love, work, learn, play and pursue
their dreams.



Today's Agenda

Provider User Experience
Survey of BDS Portal Results

Case Management
Satisfaction Survey

BDS Data

Provider User Experience Survey - Respondents


| Type of waiver service provided | | | | | | | | |
|---------------------------------|------------------|---------------|---------------------------------|----------------------|-----------------|--------------------------|---------|-------|
| Behavior Support Services | Day Habilitation | Music Therapy | Participant Assistance and Care | Recreational Therapy | Remote Supports | Residential Habilitation | Respite | Other |
| 135 | 129 | 53 | 142 | 48 | 29 | 150 | 127 | 38 |

| Years of service company has been a BDDS waiver service provider | | |
|--|-----------|-----------------|
| 2 years or less | 3-5 years | 6 years or more |
| 43 | 23 | 221 |

Provider User Experience Survey - Respondents

| Respondents' role within the provider agency. | | | | | |
|---|-----------------------------|--------------------|---|----------------------------|-------|
| Administrative Support Staff | Direct Support Professional | Supervisor/Manager | Qualified Intellectual Disability Professional (QIDP) | Upper Management/Executive | Other |
| 23 | 8 | 48 | 9 | 147 | 52 |

Provider User
Experience Survey
– Frequency of
Accessing BDS
Portal

- 
- Daily – 137/287
 - Weekly – 98/287
 - Monthly – 26/287
 - Quarterly – 9/287
 - Yearly – 1/287
 - Never – 16/287

Provider User Experience Survey

| | |
|-------------|--|
| Accessing | Accessing Resource Page <ul style="list-style-type: none">• Yes – 168• No - 119 |
| Viewing | Viewing Release Notes <ul style="list-style-type: none">• Yes – 111• No - 176 |
| Viewing | Viewing PCISP <ul style="list-style-type: none">• Yes – 252• No - 35 |
| Viewing | Viewing Monitoring Checklist <ul style="list-style-type: none">• Yes – 113• No - 174 |
| Interacting | Interacting with STBRs & LTBRs <ul style="list-style-type: none">• Yes – 87• No - 200 |

Provider User Experience Survey



Results demonstrate a positive experience in terms of accessing resources, release notes, and the PCISP within the BDS Portal.

82% of users reported accessing the BDS Portal either weekly or daily showing very frequent interaction with the system.

Usefulness of Resource Page – 3.81/5

Helpfulness of Release Notes – 3.86/5

Helpfulness of viewability of PCISP – 4.58/5

Interacting with STBR & LTBR – 3.75/5

Helpfulness of viewability of Monitoring Checklist – 4.31/5

Provider User Experience Survey – STBRs & LTBRs

| Which of the following actions do respondents take with STBRs and LTBRs in the BDDS Portal? | | | |
|---|--|--|--|
| Initiate STBRs and/or LTBRs | Track submission of requested STBRs and/or LTBRs | Track approval or denial of STBRs and/or LTBRs | Follow up with Case Managers outside of the BDDS Portal system on submitted STBRs and LTBRs to ensure timely submission. |
| 50 | 55 | 55 | 64 |

Provider User Experience Survey – Provider Profile

Have BDDS system admin users ever requested a Provider Profile Change in the BDDS Portal?

| Yes | No |
|-----|----|
| 6 | 30 |

Have BDDS system admin users ever requested to add records to Provider Profile in the BDDS Portal?

| Yes | No |
|-----|----|
| 4 | 32 |



Provider User Experience Survey – Provider Profile



| Have system admin users ever requested to deactivate a Provider Profile record in the BDDS Portal? | | |
|--|----|-----|
| Yes | No | N/A |
| 4 | 27 | 5 |

| Have respondents updated provider agency's contact information within the BDDS Portal? | |
|--|----|
| Yes | No |
| 36 | 81 |

Provider User Experience Survey – Provider Choice List & Provider Referrals



Have respondents updated provider agency information on the Provider Choice list within the BDDS Portal?

| Yes | No |
|-----|----|
| 33 | 84 |

Have respondents interacted with Provider Referrals in the BDDS Portal?

| Yes | No |
|-----|-----|
| 150 | 111 |

Provider User Experience Survey



Opportunities

- Attestations
- Provider Referrals

Provider User Experience Survey - Suggestions to...



Streamline STBR & LTBR Process



Enhance the functionality of updating provider agency contact information



Improve the Provider Choice List



Improve the functionality of interacting with referrals



Additional trainings on the use of BDS Portal



Additional functionality to enhance efficiency



Enhance the functionality of service authorizations



Remove referrals once provider is chosen

Additional
Training Materials

Regular webinars on functionality

Automated email notifications

Separate tab for Svc Auth\NOAs

More FAQs

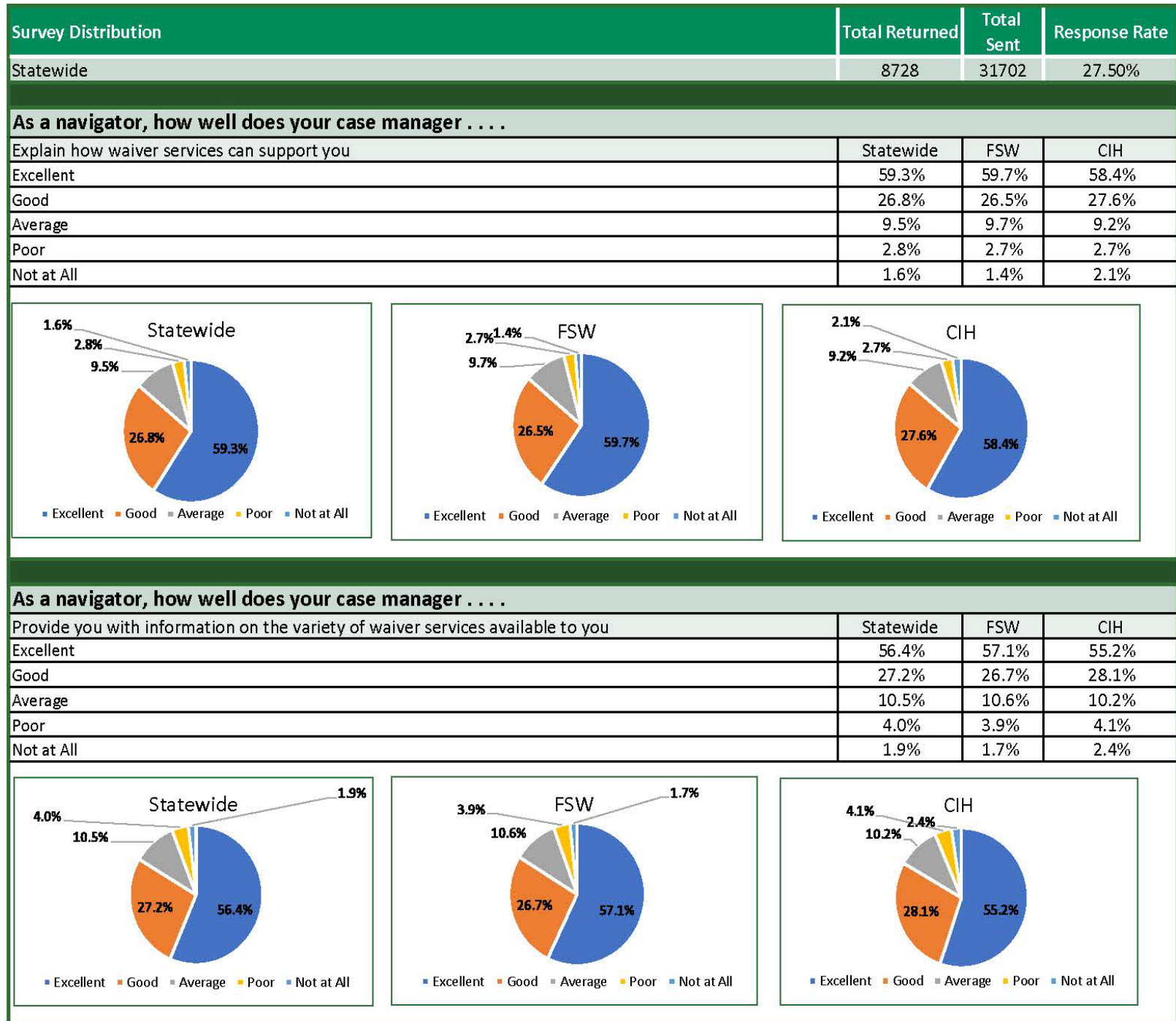
Streamline application of
filters

Fewer clicks

Next Steps

Case Management
Satisfaction Survey
– Case Manager as
a Navigator,
Advocate, Partner



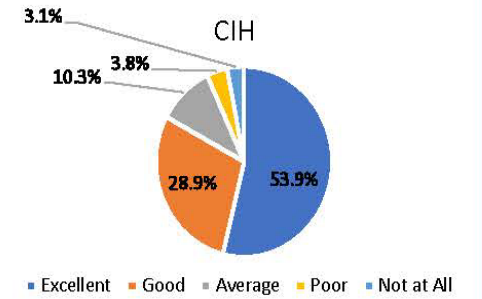
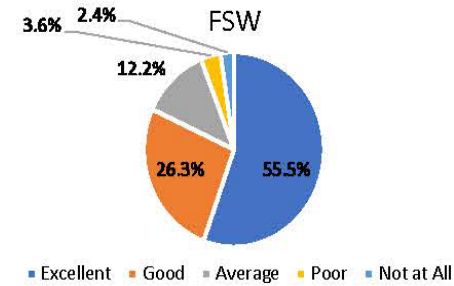
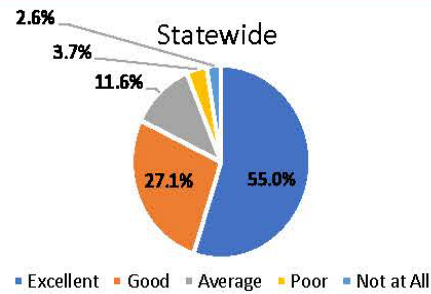


BDS

Indiana Bureau of Disabilities Services

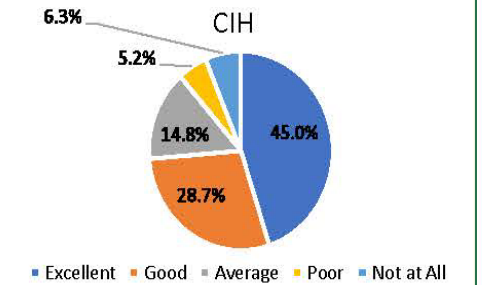
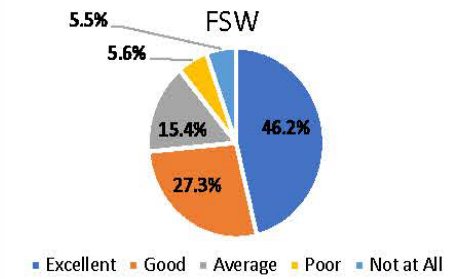
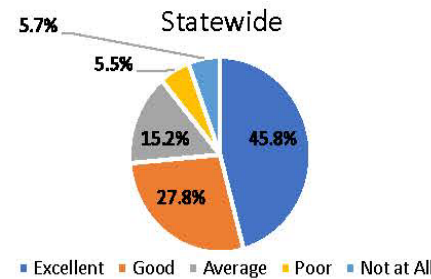
As a navigator, how well does your case manager

| Assist you in identifying how to choose a provider that is the right fit for you | Statewide | FSW | CIH |
|--|-----------|-------|-------|
| Excellent | 55.0% | 55.5% | 53.9% |
| Good | 27.1% | 26.3% | 28.9% |
| Average | 11.6% | 12.2% | 10.3% |
| Poor | 3.7% | 3.6% | 3.8% |
| Not at All | 2.6% | 2.4% | 3.1% |



As a navigator, how well does your case manager

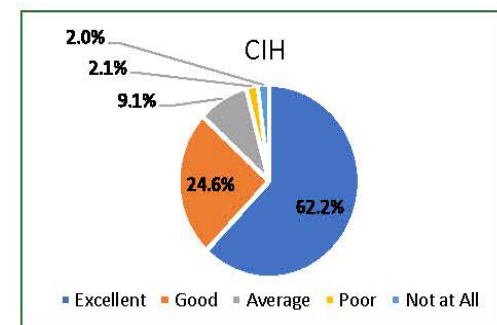
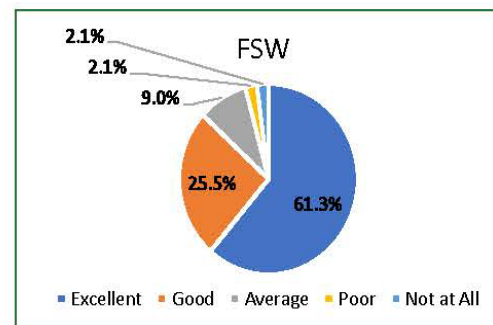
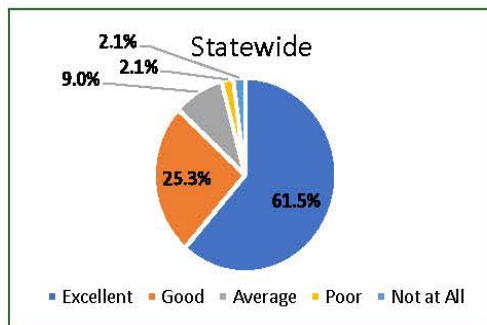
| Explore and share resources that are not waiver services | Statewide | FSW | CIH |
|--|-----------|-------|-------|
| Excellent | 45.8% | 46.2% | 45.0% |
| Good | 27.8% | 27.3% | 28.7% |
| Average | 15.2% | 15.4% | 14.8% |
| Poor | 5.5% | 5.6% | 5.2% |
| Not at All | 5.7% | 5.5% | 6.3% |





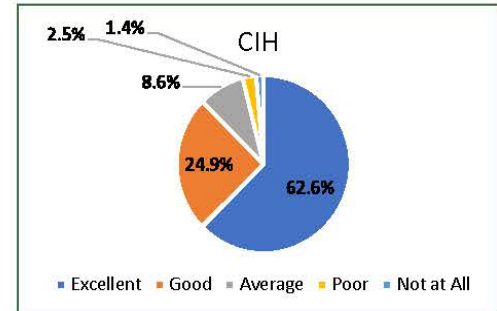
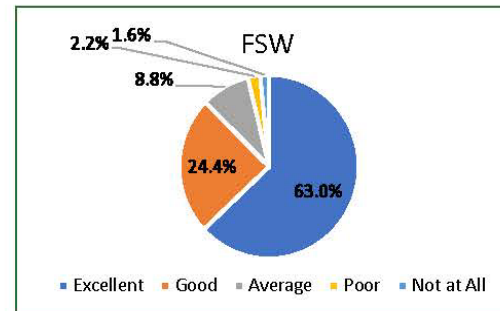
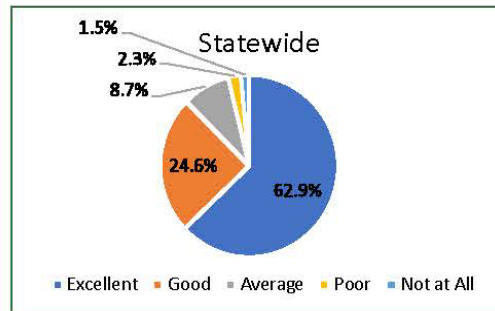
As an advocate, how well does your case manager

| Support you to lead your team meetings to the extent you want to lead | Statewide | FSW | CIH |
|---|-----------|-------|-------|
| Excellent | 61.5% | 61.3% | 62.2% |
| Good | 25.3% | 25.5% | 24.6% |
| Average | 9.0% | 9.0% | 9.1% |
| Poor | 2.1% | 2.1% | 2.1% |
| Not at All | 2.1% | 2.1% | 2.0% |



As an advocate, how well does your case manager

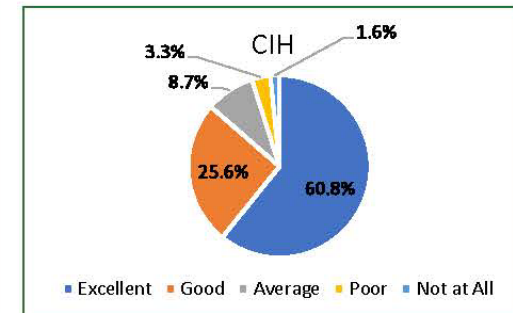
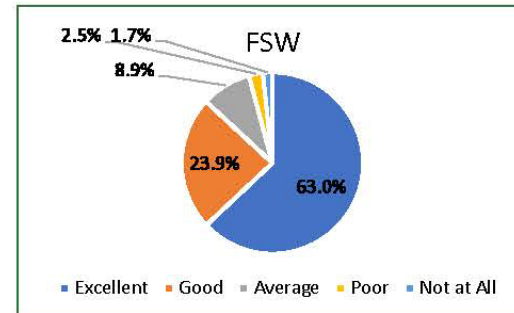
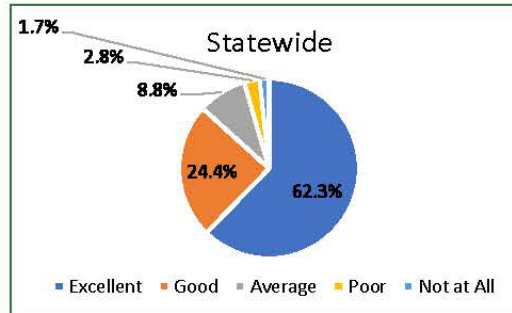
| Include you in developing your person-centered individualized support plan (PCISP) that reflects your wants | Statewide | FSW | CIH |
|---|-----------|-------|-------|
| Excellent | 62.9% | 63.0% | 62.6% |
| Good | 24.6% | 24.4% | 24.9% |
| Average | 8.7% | 8.8% | 8.6% |
| Poor | 2.3% | 2.2% | 2.5% |
| Not at All | 1.5% | 1.6% | 1.4% |





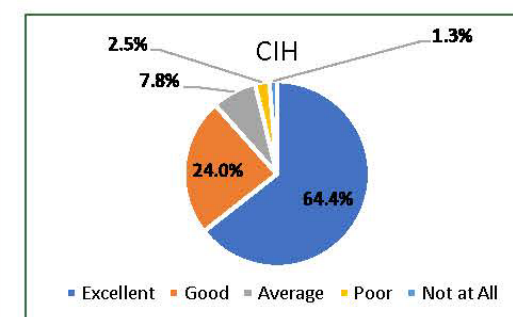
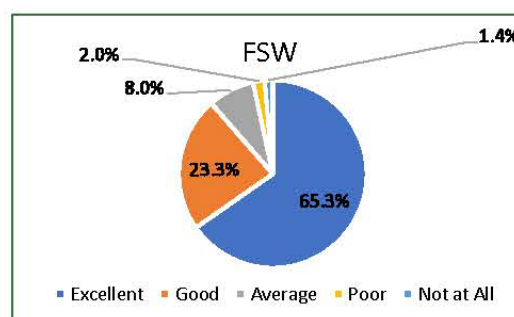
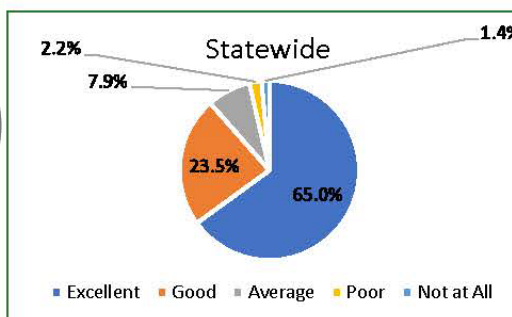
As an advocate, how well does your case manager

| Ensure that everyone on your team is working to support you in the way you want to be supported | Statewide | FSW | CIH |
|---|-----------|-------|-------|
| Excellent | 62.3% | 63.0% | 60.8% |
| Good | 24.4% | 23.9% | 25.6% |
| Average | 8.8% | 8.9% | 8.7% |
| Poor | 2.8% | 2.5% | 3.3% |
| Not at All | 1.7% | 1.7% | 1.6% |



As an advocate, how well does your case manager

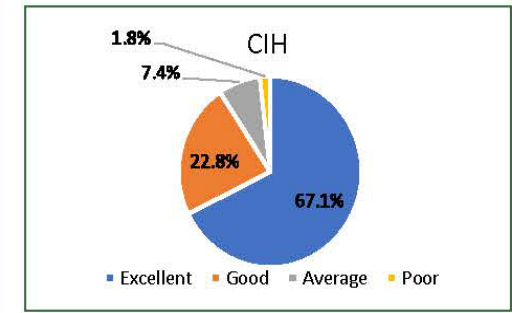
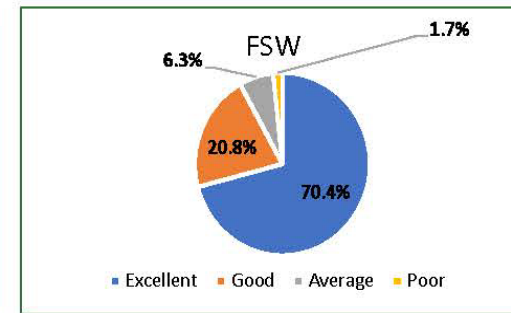
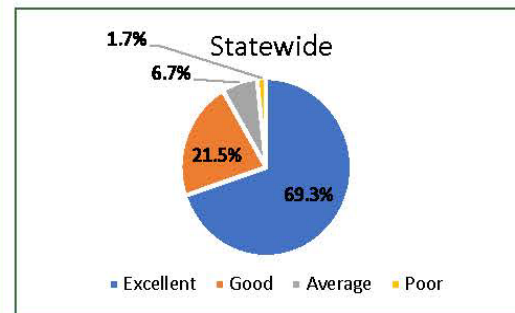
| Ensure that your concerns and ideas are heard by your team | Statewide | FSW | CIH |
|--|-----------|-------|-------|
| Excellent | 65.0% | 65.3% | 64.4% |
| Good | 23.5% | 23.3% | 24.0% |
| Average | 7.9% | 8.0% | 7.8% |
| Poor | 2.2% | 2.0% | 2.5% |
| Not at All | 1.4% | 1.4% | 1.3% |





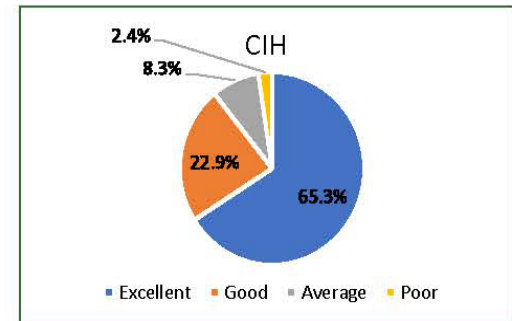
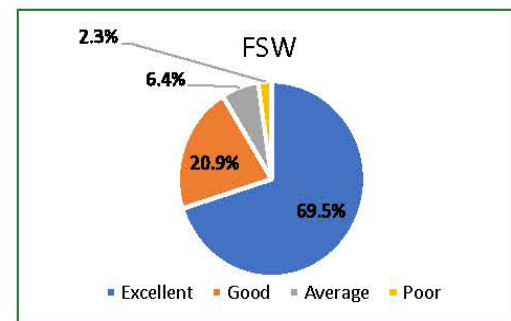
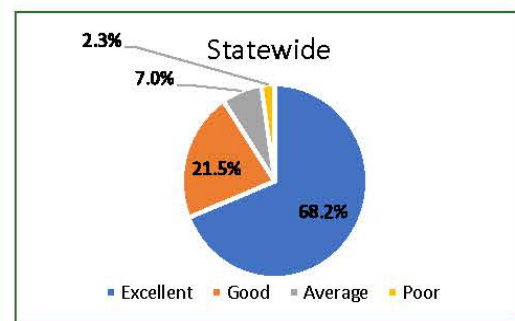
As a partner, how well does your case manager

| Communicate with you in a way you can understand | Statewide | FSW | CIH |
|--|-----------|-------|-------|
| Excellent | 69.3% | 70.4% | 67.1% |
| Good | 21.5% | 20.8% | 22.8% |
| Average | 6.7% | 6.3% | 7.4% |
| Poor | 1.7% | 1.7% | 1.8% |



As a partner, how well does your case manager

| Respond in a timely manner when you try to reach him/her | Statewide | FSW | CIH |
|--|-----------|-------|-------|
| Excellent | 68.2% | 69.5% | 65.3% |
| Good | 21.5% | 20.9% | 22.9% |
| Average | 7.0% | 6.4% | 8.3% |
| Poor | 2.3% | 2.3% | 2.4% |

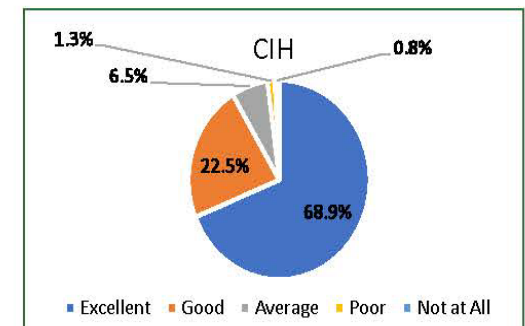
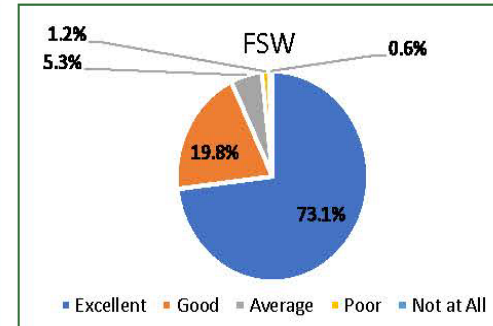
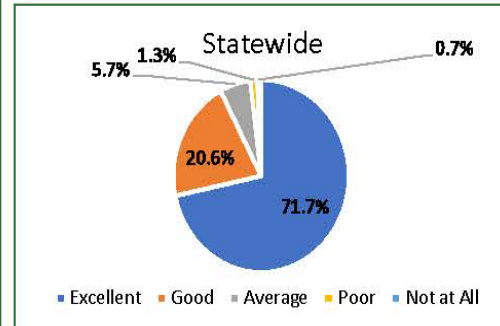




As a partner, how well does your case manager

Listen without judgement so you can freely express yourself and share your opinions

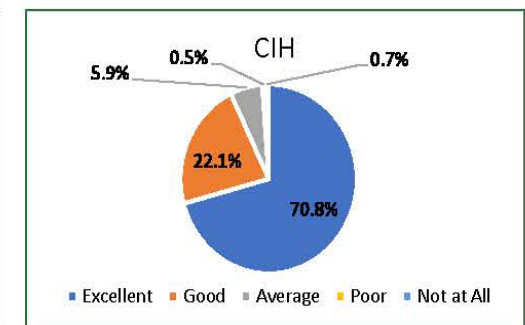
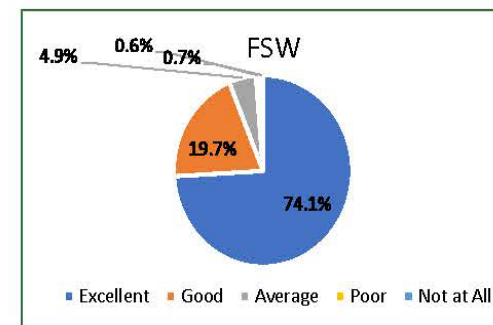
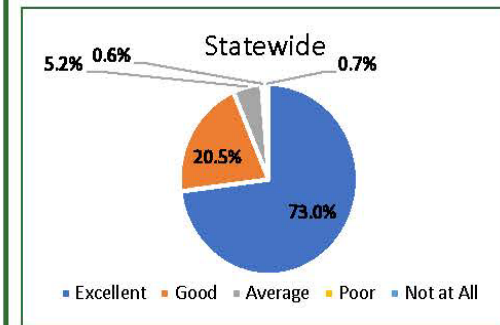
| | Statewide | FSW | CIH |
|------------|-----------|-------|-------|
| Excellent | 71.7% | 73.1% | 68.9% |
| Good | 20.6% | 19.8% | 22.5% |
| Average | 5.7% | 5.3% | 6.5% |
| Poor | 1.3% | 1.2% | 1.3% |
| Not at All | 0.7% | 0.6% | 0.8% |



As a partner, how well does your case manager

Respect your cultural beliefs and values

| | Statewide | FSW | CIH |
|------------|-----------|-------|-------|
| Excellent | 73.0% | 74.1% | 70.8% |
| Good | 20.5% | 19.7% | 22.1% |
| Average | 5.2% | 4.9% | 5.9% |
| Poor | 0.6% | 0.7% | 0.5% |
| Not at All | 0.7% | 0.6% | 0.7% |



Community Integrations & Habilitation (CIH) and Family Supports Waiver (FSW) Enrollment



- **NUMBER RECEIVING SERVICES DURING AS OF 8/11/2023**
 - 9,054 CIH Waiver Enrollees Receiving Services
 - 23,199 FSW Enrollees Receiving Services
 - Data source: BDS Portal
- **INCREASE IN CIH APPLICATIONS RECEIVED**
 - In 2021, 731 CIH applications
 - In 2022, 816 CIH applications
 - In 2023, 458 CIH applications as of 7/31/2023
- Data source: CIH Tracking Spreadsheet and BDDS Portal

CIH Applications – *All Categories* *as of 7/31/23*



- 64 CIH applications submitted thus far in third quarter 2023 across all categories.
- 205 CIH applications submitted in second quarter 2023 across all categories.
- 189 CIH applications submitted in first quarter 2023 across all categories.
- Averaging 66 CIH applications per month with 59% submitted in the Health and Safety category.

CIH Applications – *Non-Emergency Placement* as of 7/31/2023



- 11 CIH Non-emergency applications submitted thus far in third quarter 2023 across all categories.
- 54 CIH Non-emergency applications submitted in second quarter 2023 across all categories.
- 58 CIH Non-emergency applications submitted in first quarter 2023 across all categories.
- Averaging 19 CIH Non-emergency applications per month.

CIH Applications – *Emergency Placement* *as of 7/31/2023*

- 53 CIH applications under Emergency Placement categories submitted thus far in third quarter.
- 151 CIH applications under Emergency Placement categories were submitted in second quarter 2023.
- 131 CIH applications under Emergency Placement categories were submitted in first quarter 2023.
- Averaging 48 CIH applications under Emergency Placement categories per month.



CIH Emergency Application Status



- **2022**
 - 100% of CIH applications under abuse, neglect and exploitation were approved with none pending
 - 100% of CIH applications under Loss of Primary Caregiver have been approved with 0 pending
 - 100% of CIH application under Caregiver over 80 have been approved with 0 pending
 - 427 of the 555 (77.1%) applications received were submitted under the health and safety priority category
 - 3 (0.5%) applications remain in pending status
- **2023**
 - 271 of the 335 (80.1%) of applications received as of 7/31 were submitted under the health and safety priority category

One-Day Count of MFP- CIH Waiver *as of 8/1/2023*

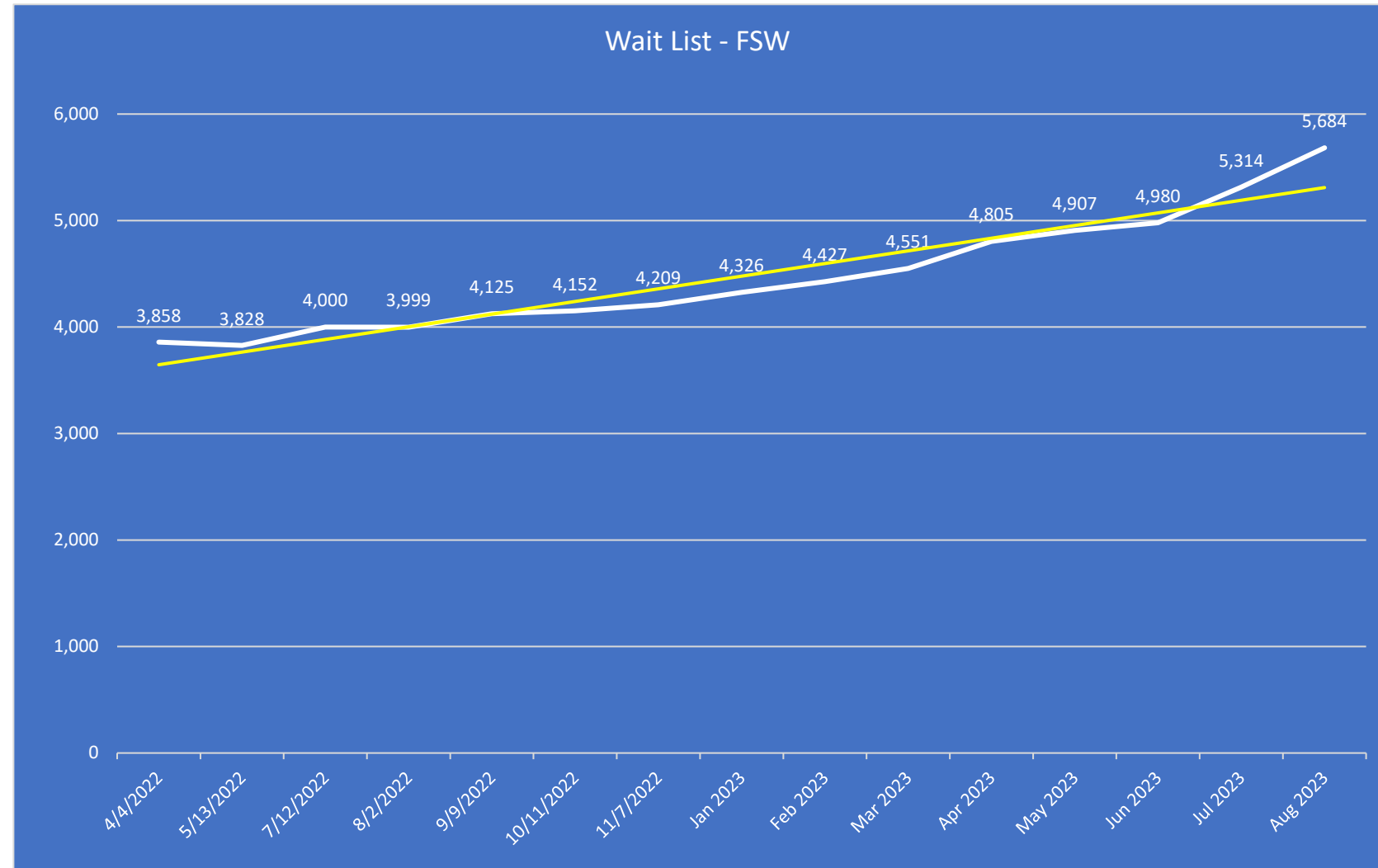


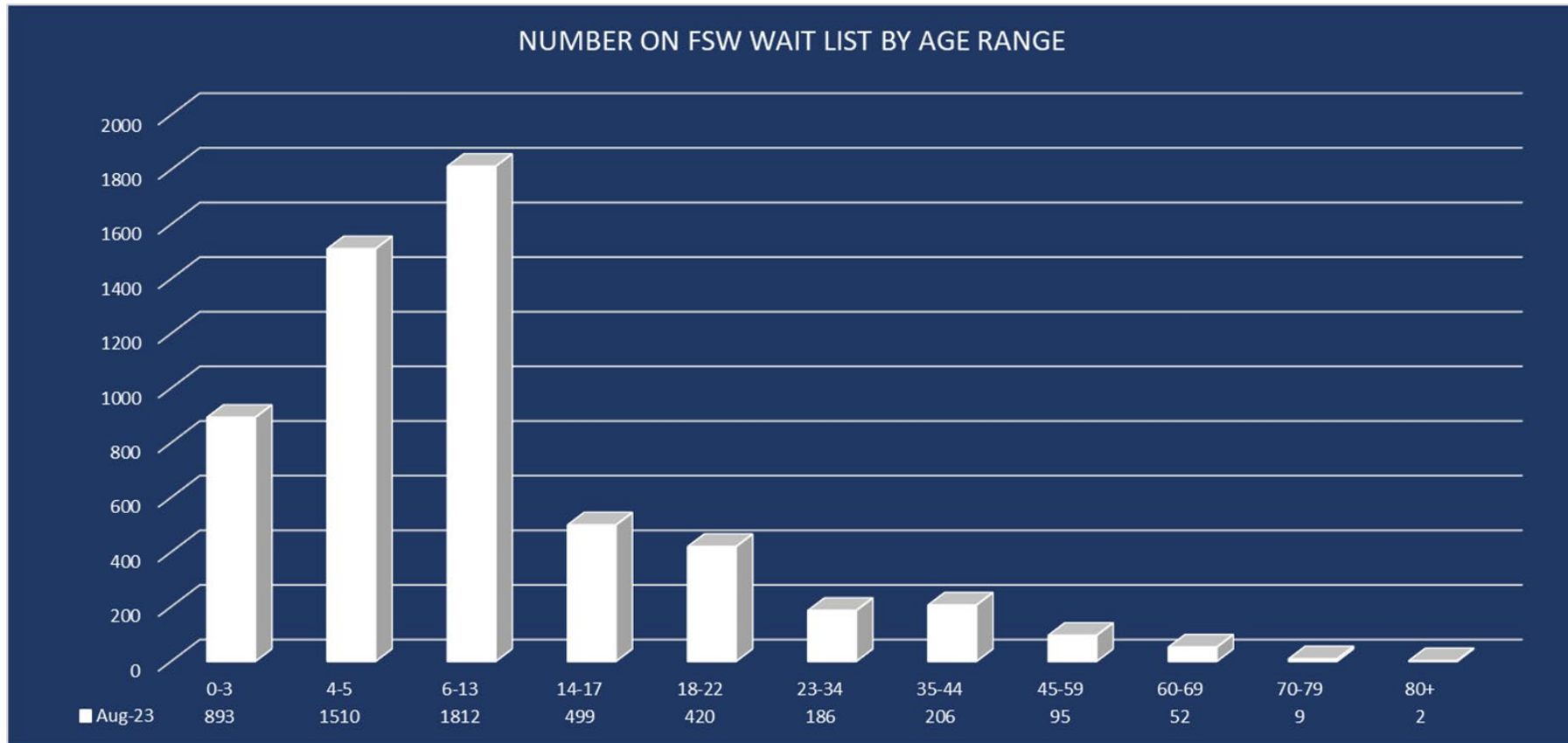
- 15 individuals requesting MFP-CIH thus far in third quarter 2023
- July 2023 – 144 individuals on MFP-CIH
- June 2023 – 141 individuals on MFP-CIH
- May 2023 – 122 individuals on MFP-CIH
- April 2023 – 110 individuals on MFP-CIH
- In the second quarter 2023, 56 individuals transitioned from MFP-CIH to CIH
- In the third quarter 2023, 14 individuals have transitioned from MFP-CIH to CIH

Number of Individuals on Family Supports Waiver Wait List *as of 8/3/2023*

- Currently inviting individuals that were added to the wait list in April 2021.
- Most of the individuals found eligible are eventually served through the Family Support Waiver

Data Source: BDDS DART system





82.9% of individuals on the Family Support Waiver Wait List are 17 years of age or younger.

Source: BDDS DART Data System

Supervised Group Living

As of 8/1/2023, 2,765 individuals reside in Supervised Group Living settings.

In the SGL facilities, 24.92% of the SGL population are ages 23-34. The next highest is the age range of 45-59 with 23.46%.

Statewide vacancy rate is 9.69% across all facilities (i.e. SGL, EMN, ESN, and CRMNF).

BDS Applications



- In 2020, BDS received 3,555 applications for services.
- In 2021, following implementation of BDS Gateway's on-line application, BDS received 6,546 applications for services.
- In 2022, BDS received 7,036 applications for services.
- From January 1, 2023, through August 3, 2023, BDS received 4,937 applications for services.
- Assuming applications continue at the current rate for 2023, it is anticipated that more than 8,500 BDS applications for services will be received.
- This would be a 17% increase from 2022.

Questions?

Thank you





Association Update

Nanette Hagedorn, INARF

Introducing: [AMLAB Homes, LLC](#)

Located in Indianapolis, IN, AMLAB Homes was founded to serve individuals with intellectual and developmental disabilities transitioning to adulthood, from 18 years of age and up. Their target population is individuals with developmental disabilities such as those on the Autism Spectrum. Regardless of your developmental abilities, CEO, Adenike (Nikky) Aregbe, believes everyone has a right to being treated with respect and the best of support and holistic care. AMLAB Homes views INARF Membership as an opportunity to collaborate with other provider agencies.



We invite you to extend a warm welcome to CEO, [Adenike \(Nikky\) Aregbe](#), and to visit their [website](#) for additional information.

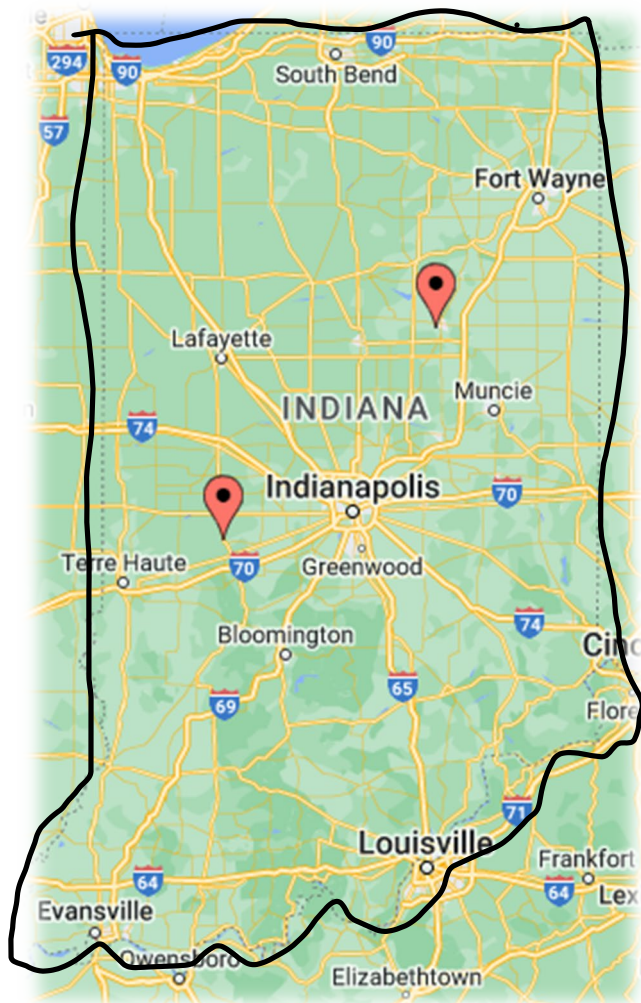
Visits w/INARF Members

Recent:

- Putnam County Comprehensive Services – 55th Anniversary
- Carey Services, Inc.

Coming Up:

- The Arc Southwest Indiana – 60th Anniversary
- Noble - 70th Anniversary
- Kaiser Home Support Services
- Outward Bound Support Services, LLC
- St. Elizabeth Catholic Charities





Members are our #1 asset, and we strive to LISTEN to suggestions gleaned through casual conversations, email communications, survey feedback ...

Our efforts this month focus on: **PROFESSIONAL INTEREST SECTIONS**

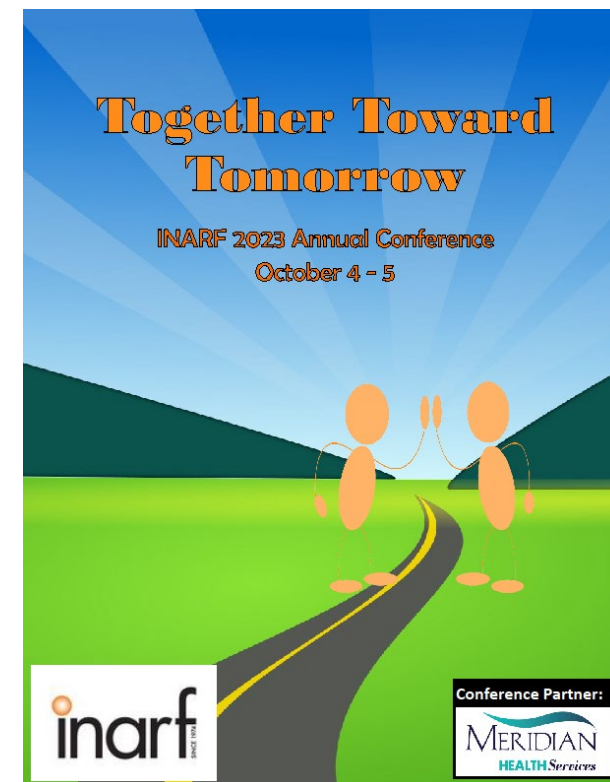
- ✓ Professional Interest Section Meetings will now include Section Discussion with topics included in the Registration emails.
- ✓ Our goal is to enhance Member interactions and peer-to-peer learning and information exchange by highlighting timely topics and requesting Member experiences
- ✓ If there are topics you would like us to include in future section discussions, we are all ears!

ROI, it's why we do it... insights from 2022 Attendees

"I came to my first convention with no expectations. But it definitely superseded anything I imagined. I felt blessed to be surrounded by like-minded people with a common goal of enriching the lives of individuals with disabilities."

"Everyone was so welcoming and I loved the booths of art creations by the people we support and the vendors. The sessions were amazing, absolutely. I can't wait until next year!"

"This was my first experience with INARF. I loved the atmosphere, the speakers, and the topics. I felt welcome from the INARF staff."



Register today by scanning the QR code or visit
www.inarf.org/2023_annual_conference.html



2023 DSP Virtual Conference – September 13

Include us in your DSP Recognition Week activities...

- **Best Life Forward:** *Freeing Individuals to Live Their Most Independent Lives*
- **Control Your Food Control Your Life:** *Healthy Meal Planning for DSPs & the Individuals They Support*
- **Bored to Busy Blueprint:** *How to Create a Year's Worth of Meaningful Activities in Less Than 30 Minutes*



Sara Sherman

Registration Tiers: a cost-effective approach permitting group viewing and unlimited recording and handout access (for up to 30 days)

\$199 - 25 or fewer attendees

\$249 - 26-50 attendees

\$299 - 51 or more attendees

2023 DSP Series Generous Sponsors





Industry Update

Katy Stafford-Cunningham, Andrew Alvarez,
Brian Carnes, Courtney Scott - INARF

- INARF is interested in offering our services in the form of a "Day of Caring" to our Members sometime in November.
- We are seeking projects where we can lend a helping hand and are ready to roll up our sleeves!
- Please send ideas of how we can be of service to help your organization by volunteering for a day by including the project scope, project date (if a specific date is identified), location, the number of volunteers needed, etc. Projects offering the ability to integrate with those you support are our most favorite!

For example:

- Project Scope: Window Box Refresh – strip/repair/repaint existing flower boxes, and plant fresh flowers
- Project Date: Anytime in November
- Location: ABC Member Organization, 123 Main St., Any City, IN
- # of Volunteers: Any
- POC: John Doe, jdoe@gmail.com
- The INARF Staff will review the Day of Caring submissions and make a decision on our selection on or before August 25.
- Email info@inarf.org



Join at menti.com use code 2519 3616

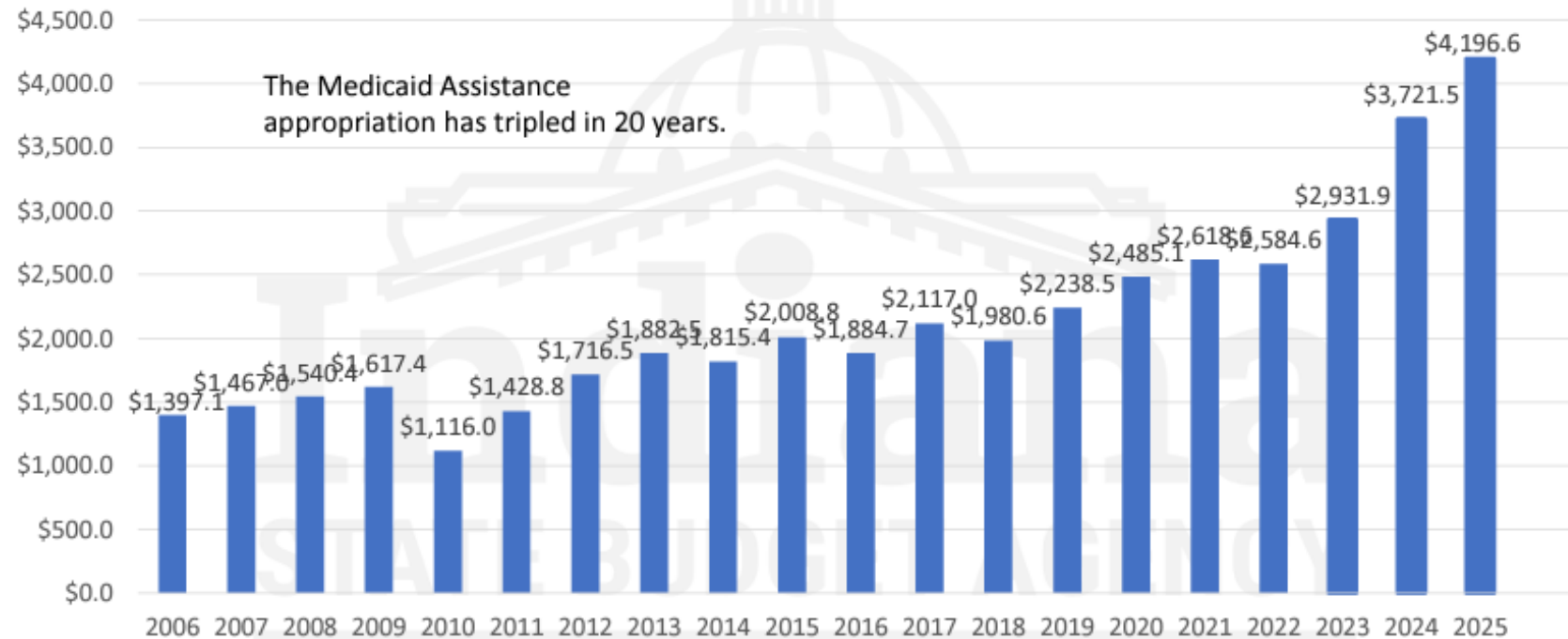
 Mentimeter

Direct Support Professionals are

Waiting for responses ...



Medicaid Assistance Appropriations



Phase 1 of Employment Services Transformation



- Facility prevoc phaseout: No new transition-age youth entries
- A small set of new and amended services targeted to this group of individuals:
 - NEW: career exploration
 - Update: case management
 - Update: behavioral support services
 - Update: prevocational services

New Service: Career Exploration



- Designed to support individuals (and families) make informed choice about pursuing CIE
- Targeted at transition-aged youth and young adults with little to no work experience and no clear career goals
- Includes educational offerings on work incentives and available supports
- Goal: Results in a strengths-based career profile to inform PCISP employment goals and further employment planning

New Service: Career Exploration



Intended Design:

- Time limited (TBD – length, frequency, etc.)
- Delivered in community settings (TBD – fully in community or percentage threshold)
- Can be provided on individual basis or groups not to exceed 5 individuals
 - Group Career Exploration should be delivered only based on documented shared CIE interests and informed choice of individuals
- Provider training/credentialing (TBD)

Service Update: Case Management



- New focus on supporting Competitive Integrated Employment. New Language:

B. Focus on Shared Outcomes: Employment

1. Building broader and deeper connections with existing resources and supports, including those outside of disability specific entities or providers.
2. Supporting individuals to explore existing programs including pre-employment, extended services, and volunteer opportunities.
3. Accessing training opportunities and sharing information individuals need to work and build wealth.

Service Update: Case Management



- Allowing transition-focused CM services in last 180 days of institutional stay. New Language:

D. Case management services may be available during the last 180 consecutive days of a Medicaid eligible individual's institutional stay to allow case management activities to be performed specifically related to transitioning the individual from an institutional setting which includes the following: nursing facility, comprehensive rehabilitative management needs facility, state psychiatric facility, ICF/IDD (supervised group living) to DDRS HCBS services.

- 1.The individual must be approved for Medicaid waiver services and fully transitioned into a DDRS HCBS waiver setting for case management to be billed. If the individual dies during the transition process, billing can still be an option.
- 2.The need for the transitional service should be clearly documented in the PCISP.
- 3.Case management services may be available in adherence to specific MFP related activities or requirements for individuals transitioning to the community from an institutional setting.

Service Update: Behavioral Supports



- New focus on supporting Competitive Integrated Employment and delivering supports in community settings, including community employment settings.
- Establishes new reimbursable activity related to training others on behavioral support plan

Service Update: Behavioral Supports



Current Language:

Behavioral support services are intended to empower individuals and families (by leveraging their strengths and unique abilities) to achieve self-determination, interdependence, productivity, integration and inclusion in all facets of community life, across all environments, across the lifespan.

Service Update: Behavioral Supports



Proposed Updated Language:

Behavioral support services are intended to empower individuals and families (by leveraging their strengths and unique abilities) to achieve self-determination, interdependence, productivity, integration and inclusion in all facets of community life, across all environments, and across the lifespan. **Behavioral supports should be individually designed to offer choice while creating social opportunities to generate integration, collaboration, and inclusion in the community.**

Behavior supports services encourage individuals to live their best life while exploring their community with social experiences that include work and employment opportunities. Behavior support services emphasize learning hands-on in the community and collectively assist individuals with employment experiences. Behavior support services offer improved training and expectations around competitive integrated employment designed for positive outcomes that will promote healthy and fulfilling everyday living.

Service Update: Prevocational Services



- Halts all new transition aged youth (18 to 24) entry into facility-based prevocational services.
- Emphasizes role of prevocational services in preparing individuals for competitive integrated employment.
- Enhances monitoring expectations related to progress towards employment goals.
- Clarifies facility and community settings in the service definition.

- As part of FSSA's rate review matrix project, the State followed the previous process including a cost survey with providers in April
- Two weeks ago, the State presented proposed rates for ABA services
- The public comment period ended Tuesday
 - INARF worked with our Members who provide ABA services to craft our comments
- At this point, the State is reviewing the public comments to determine the finalized rate
- The State's goal is to implement the final rates in January 2024

- INARF continues to send out monthly recoupment emails as we receive them
- Goal is to continue to improve compliance by working with vendors and Gainwell
 - INARF cannot see your data, so you must work with your vendors and Gainwell
 - INARF is happy to help set up a meeting with your organization and the state partners
- INARF will always share any information that we receive with providers to help improve EVV compliance

State Comments on Medicaid Access Rule

- In July, DRS submitted comments to CMS regarding the Medicaid Access Rule
- FSSA shares the mission to support access to Medicaid services and enhanced quality
- Concerns about timelines as a whole
 - Individual timelines are not unreasonable, but as a whole it would be hard to do everything in the given timeframes
 - Numerous system changes and proposed requirements are costly to the state
- MAC: OMPP would like to appoint members to the MAC, not other members of the government
- Grievance system: Cost and timeline
- Incident Management System: The definition of “Critical Incident” is too loose and time/cost are an issue

State Comments on Medicaid Access Rule

- Payment Adequacy: Generally supportive but would be an administrative burden on OMPP
 - Audits and cost reports
 - Differentiating the passthrough for personal care services and residential would be difficult
 - Acknowledgement that the percentage (80/20) would not be received well by “small business providers”
 - Requested a phase in approach or a value-based payment model instead
- Reporting Requirements: Generally supportive of reporting requirements but providers in top 5th-10th percentile should be exempt from the requirement to implement improvement strategies
 - Not supportive of reporting waitlist percentages due to the effects of the pandemic

State Comments on Medicaid Access Rule


- HCBS Measure Set: Supportive
- Website Transparency: Concerned that current information is spread across multiple websites. Combining and updating will take 4-5 years to comply
- Payment Rate Analysis: Supportive due to current four-year rate matrix methodologies
 - Access rule changes this to every two years like INARF had initially suggested

- New VR performance incentive payments were introduced in July 2023
- Providers will qualify for incentive payments for participants' whose competitive, integrated outcomes meet one of more of the following benchmark thresholds.

| Criteria | Benchmark Thresholds |
|---------------------------|--------------------------------------|
| Hourly Wage | \$15.78+ |
| Hours per Week | 30+ |
| Health Insurance/Benefits | Private Insurance (employer) offered |

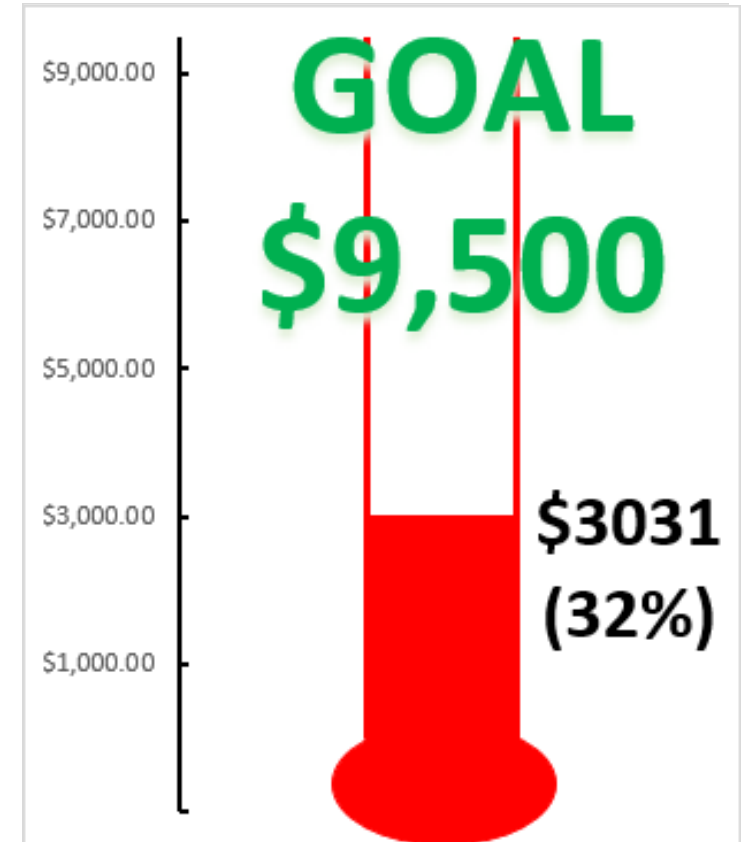
- Cases reaching multiple criteria qualify for larger incentive payments

| Benchmark Level | Number of Criteria Met | Benchmark Rate |
|---------------------------------------|------------------------|----------------|
| Performance Incentive Payment Level 1 | 1 | \$226 |
| Performance Incentive Payment Level 2 | 2 | \$791 |
| Performance Incentive Payment Level 3 | 3 | \$1,356 |

- Incentive payments are available immediately
 - Participant cases reaching stabilization +90 days, on or after July 1, 2023, with outcomes that meet one or more performance incentive payment benchmarks
 - This only includes participants who received VR employment services and have an open case with VR
 - [Webinar](#)
 - [FAQ Document](#)
- 

Contribute to the PAC

- The INARF PAC approved \$9,500 in contributions to candidates who support INARF initiatives
- **GOAL:** Raise \$9,500 before October 4!
- **CHALLENGE:** Raise \$250 per organization from personal contributions by staff



For more information and to contribute, scan the QR code or visit: www.INARF.org/INARF-PAC

Contribute to the PAC – Challenge

CHALLENGE: Raise \$250 per organization with personal contributions from staff. Organizations who rose to the **challenge:**

- ✓ Benchmark Human Services
- ✓ Developmental Services, Inc.
- ✓ Hillcroft Services, Inc.
- ✓ New Hope of Indiana
- ✓ Opportunity Enterprises, Inc.
- ✓ Sycamore Services, Inc.
- ✓ The Arc Southwest Indiana
- ✓ Easterseals Arc of Northeast Indiana
- ✓ Janus Developmental Services, Inc.
- ✓ Tangram, Inc.



For more information and to contribute, scan the QR code or visit: www.INARF.org/INARF-PAC

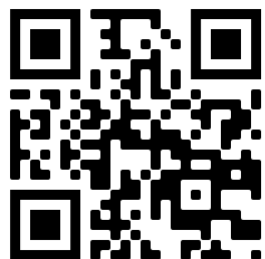
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Thank you to the following individuals and corporations who contributed to the INARF PAC in 2023:

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Your contributions to the INARF PAC are a critical part of INARF's legislative advocacy efforts. They are used to support elected officials who serve as champions of the provider community. Please consider supporting the INARF PAC today.



For more information and to contribute, scan the QR code or visit: www.INARF.org/INARF-PAC



Please Take our 2-Question Survey!





Thank you!

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